



Mr Lewis James Duncan
Sandrigg Farm Cottage
Annan Road
Dumfries
DG1 3SF

20 August 2026

Dear Mr Lewis James Duncan,

Re: Scottish Redress Scheme – Witness Statement for Signature

Thank you for taking the time to speak with us and for sharing your experiences. We appreciate that discussing these events can be difficult, and we are grateful for the trust you have placed in MMA Legal to assist you with your Scottish Redress Scheme application.

Please find enclosed your Witness Statement. This document has been prepared from the information you provided during your interview and forms an important part of your application.

We kindly ask that you:

- Read the Witness Statement carefully to ensure it accurately reflects your experiences.
- Make a note of any amendments or corrections you would like us to make.
- If you are happy that the contents are accurate, please sign and date the declaration page.

Once you have signed the Witness Statement, please return it to us as soon as possible.

We are unable to submit your application to Redress Scotland until we receive your signed Witness Statement. The sooner we receive the signed document, the sooner we can progress your application for assessment.

We are also pleased to share that we are hearing encouraging reports from recently successful applicants, with many receiving decisions and payment from Redress Scotland within approximately 8 to 12 weeks after their application has been submitted.

Whilst every application is considered individually and timescales cannot be guaranteed, returning your signed Witness Statement promptly will allow us to submit your application without unnecessary delay.

If, after reading the statement, you feel anything is missing, inaccurate or requires clarification, please contact us before signing. We will be happy to discuss any amendments with you to ensure the statement accurately reflects your experiences.

✓ Before You Return Your Witness Statement

Please use the checklist below to ensure everything is complete before posting your documents back to us.

- ☐ I have read my Witness Statement in full.
- ☐ I am satisfied that the statement accurately reflects my experiences.
- ☐ I have marked or informed MMA Legal of any amendments I would like to make (if applicable).
- ☐ I have signed the declaration page using a wet ink signature.
- ☐ I have dated the declaration page.
- ☐ I have enclosed the signed Witness Statement in the pre-paid return envelope.

Need Help?

If you have any questions about your Witness Statement, require any amendments, or need another copy of the documents, please contact our Investigations Team before returning the paperwork.

Telephone: 0161 570 0550

Email: evidence@mmalegal.co.uk

Thank you once again for your cooperation and for placing your trust in MMA Legal. We look forward to receiving your signed Witness Statement so that we can submit your application to Redress Scotland as quickly as possible.

Yours faithfully,

Jay Taylor
Investigations Team

Covering Letter - APP614318



**Building B
23 Goodlass Road
Speke
Liverpool
L24 9HJ**

T: 0161 570 0550

18th August 2026

Redress Scotland

apply@redress-scheme.scot

By email/post: Email

Our Ref: 100252

Re: Scottish Redress Application - Mr Lewis James Duncan

DOB: 22 October 1984

Application Reference: APP614318

Dear Sir/Madam,

Covering Letter - Witness Statement and Supporting Exhibits

We write in connection with the above Scottish Redress application. Please find enclosed the Witness Statement of Mr Lewis James Duncan, together with the supporting exhibits referred to within the statement.

The purpose of the witness statement is to provide Mr Duncan's own account of his childhood care placements, the abuse and neglect he describes experiencing while in care, and the impact this has had on his childhood and adult life. The statement is submitted in support of his application to The Scottish Redress Scheme and should be considered alongside the application form and supporting evidence bundle.

The statement explains that Mr Duncan was placed into care in Scotland while under the age of 16, having been placed by North Ayrshire Council. It records his background before care, the circumstances of his entry into care, his placement at Newfield Assessment Centre from around September 1997 and his subsequent placement at Kibble Education Centre from 22 August 1998, together with his later move out of care at age 16.

In summary, the statement describes Mr Duncan's account of bullying and physical assaults by other residents, alleged failures by staff to intervene promptly, and a restraint incident in which he says several staff restrained him and pressure was applied around his neck/throat, causing him difficulty breathing. It also describes periods of being locked in rooms, isolation, strict escorting arrangements and his view that concerns were not always taken seriously.

The enclosed exhibits and wider evidence bundle include records referred to within the statement in support of Mr Duncan's account where available. The statement also notes that some records may be missing, incomplete or unavailable because of the passage of time.

The statement further sets out the impact Mr Duncan attributes to his experiences in care, including anxiety, PTSD, depression, nightmares, flashbacks, social isolation, difficulties with trust, substance misuse, self-harm and suicide attempts, and difficulties affecting family relationships, education and employment. He also records having received professional support for addiction and mental health difficulties.

We respectfully request that Redress Scotland considers the enclosed witness statement, exhibits, application documents and wider evidence bundle when determining Mr Duncan's application.

Brief overview of enclosed document

Section / document part	Brief contents
Cover Letter	A cover letter from us addressing key issues in support of our client's Scottish Redress application.
Witness statement	Mr Duncan's personal account in support of his Scottish Redress application.
Background and entry into care	Personal background, life before care, circumstances of entry into care and placement by North Ayrshire Council.
Care placement account	Account of Newfield Assessment Centre and Kibble Education Centre, including daily life, supervision, discipline, bullying, staff conduct and restraint.
Abuse, neglect and reporting	Description of alleged bullying, physical assaults, restraint, neglect and concerns about how incidents were handled or reported.
Impact evidence	Effect on childhood and adult life, including mental health, sleep, relationships, substance misuse, education and employment.
Supporting exhibits	Placement and other supporting records referred to within the statement and evidence bundle, where available.
Payment Authority Form	A letter setting out reasons for us as the client's legal representative to receive payment on his behalf together with his authority.

Yours faithfully,

Leah Pearson - Claims Handler

Investigations Team
MMA Legal

WITNESS STATEMENT OF LEWIS JAMES DUNCAN

Application to The Scottish Redress Scheme

Applicant: Mr Lewis James Duncan

Date of Birth: 22 October 1984

Application Reference: APP614318

Support Person Present: No

Background

1. My name is Lewis James Duncan. My name in care was always Lewis James Duncan.
2. My address is Sandrigg Farm Cottage, Annan Road, Dumfries, DG1 3SF.
3. I make this statement in support of my application to the Scottish Redress Scheme.
4. The contents of this statement are true to the best of my knowledge and belief.
5. Where I cannot remember exact dates or details, I have made this clear. I confirm that I have provided as much detail as I am able to recall.
6. I understand that this statement will be considered as part of my application, together with my application forms and any supporting documents or records provided.
7. Where necessary, I have exhibited extracts of supporting documents to this statement in support of my application.
8. I am happy for this statement to be submitted to the Scottish Redress Inquiry.

9. I do not need any support to give this statement today, and I do not need anybody with me to complete it.

10. I understand the purpose of this statement and that it supports my Scottish Redress application.

11. I do not have, and have never had, any criminal convictions.

12. I was placed in care while I was under the age of 16.

13. The care setting was in Scotland.

14. At the time, I was living in a care setting as part of the care arrangements. I was approximately 11 years old when I went into care.

15. I am aware it was North Ayrshire Council who placed me into care but not why I was placed into care.

16. I was placed into care due to my Mum claiming I was “out of parental control” . It wasn’t until my Mum threw my Breakfast bowl at me which cut my face requiring stitches when Social Services became involved.

17. My placements were in Residential Schools.

Life Before Care

18. I grew up in Paisley with my Mum Caroline Duncan and her abusive partner George Wilson in a House.

19. We had home cooked meals and were well presented. Mum took control of everything. The house was clean.

20. I didn't and still don't get along with my mum.

21. I was taken into care around 1994/95 when they split up. I went out of 'parental control' but I was being beaten by my mum's partner so I didn't go to school. **“EXHIBIT 1”**

22. I skipped school, mum used a breakfast bowl thrown at my face, I had to get stitches in my face and social care took me. I was abused. They didn't want to admit it. I'd been to the police about it, I wasn't believed.

Entry Into Care

23. I have 5 siblings. 1 blood brother, 2 half blood sisters and 2 half blood brothers.

24. We were separated in the care system.

25. I was 11 or 12 when I entered into care. I didn't know any difference, I just got put somewhere and left.

26. I was a quiet boy, I didn't know any of it.

27. I've got learning difficulties, I am illiterate. I can't read or write.

Detailed Account of Each Placement

Newfield Assessment Centre - 09/1997, 1 year

28. I was placed into Newfield Assessment Centre in September of 1997. It was a residential resource centre where they assessed where a child should be placed. **“EXHIBIT 2”**

29. I was only meant to be here for 6 to 8 weeks but ended up being kept here for 1 year.

30. There was a 24/7 lockdown here.

31. I got my own room with a locked door, bed, a sink in the room and maybe a chest of drawers i cant fully remember.
32. There was quite a strict routine here. You had to be up at 7am. You would be washed, fed and then escorted to the in-house school.
33. After school we would be escorted back to the unit and be locked in our rooms.
34. There were only 4 of us in the class and the teachers didn't give a shit.
35. The food was alright. I can't really complain about that.
36. I had no clothing to begin with and waited 9 weeks for contact with my stepdad to get more clothes.
37. There were shared bathrooms, 2 shared between 12 and toiletries were provided weekly.
38. Contact with family was forced. They made me spend time with them on a regular basis.
39. I was quite lucky that I knew one of the other boys there from school. It took me a day or two to find him in my unit. It was scary for a 12 year old.
40. The staff were alright because I was quiet, I never got restrained.
41. The main punishment was that you wouldn't get out on biweekly excursions or you would lose your weekly allowance if you didn't comply.
42. I wouldnt say i was abused but there was bullying from other kids not so much staff
43. On a camping excursion there was a knife incident with another child, the police were called and I told them what I saw.

44. The lockdown was a different experience. It was like a secure unit. There were no fences but it would be locked down.

45. I felt unsafe a few times. Staff are only helpful if they see bullying. You wouldn't tell the staff because you'd just shut down.

Kibble Education Centre - 22/08/1998, 2.5 Years

46. I was laced into the care of Kibble in 1998. I was the youngest person here and the first to be placed here under the age of 15 years old. It was more of a Borstal. **“EXHIBIT 3”**

47. I shared a double room with another boy who was nearly 17, he was called Terry.

48. It was a big house with 10 kids to a wing and 2 wings in one unit. There were 8 units with over 200 kids. It was boys only.

49. The routine here was very similar to Newfield. You'd get up in the morning, set your room, have a shower, eat your breakfast and head to school.

50. You were still escorted over campus but I didn't do schoolwork here because of the violence. I ended up going separately and doing maintenance with the maintenance team.

51. I got qualifications in Joinery and Landscaping qualifications instead of school work.

52. The food was alright as they had an onsite kitchen facility with chefs. It was like high end jail food.

53. I was provided with clothing grants so we could pick our own clothes. Toiletries were provided. They'd take us to a Cash and Carry to shop with an allowance for this.

54. Contact with family was allowed, mainly my stepdad not so much my mum. I still got evening excursions with my stepdad.

55. Being the youngest was good for me as they all knew so got slightly taken under their wing.
56. There were set rules and punishments for breaking these. You would lose access to your finances or to outings.
57. You would be isolated if you were restrained or a menace. I got isolated to keep me away from incidents.
58. I felt shit being locked in a room for any amount of time with nothing but a sofa, wooden fabricy unit like a waiting room but you were always checked on.
59. I now consider what happened to be rather negligent. If an incident happened it gave others the possibility to get away with more such as bullying.
60. I got beaten black and blue by a boy who did boxing. The staff just stood and watched for about 2 to 3 minutes before they intervened.
61. They did get the police involved and got me medical help from this.
62. I got restrained once and I was black and blue covered in carpet burns on my face. I tried to escape because I wanted out. We were sick of being escorted everywhere. I just wanted some freedom.
63. I had 5 staff on top of me while kicking and screaming. The more you try to resist the more piles on top.
64. After calming down they bring a staff member you get on with to smooth it over. You get your punishment after. I lost both money and outing privileges.

65. They use pressure points, they call the one below the adams apple the 'hamster'. It disabled you straight away and you couldn't breath. I would shake it off.

66. From 2000 onwards I've self harmed, sliced my arms.

67. This only happened once, I learned my lesson after that.

68. I had lots of problems sleeping after this as I feared it happening again. I ended up shutting off. If I shut down I wouldn't be involved.

69. Other people witnessed this happening. There were 24 other children in the room. This was in the Munro Centre. **“EXHIBIT 4”**

70. I told my stepdad what was happening but he himself was a social worker and had restrained kids in th home he worked in. he told me “fucking act like a cunt get treated like one”.

71. You got a bit more freedom here.

People involved, reporting an institutional Knowledge

72. The main people to blame are my mother and her partner. They caused this.

73. I witnessed plenty of people being restrained and flung about and fighting. There were loads of bits and pieces that went on.

74. I believe the local authority knew what was happening because they were told enough times. Everybody was telling them.

75. A lot of complaints I made were brushed under the carpet with “that didn't happen” every time I said what my mum’s partner did I was ignored.

76. I was removed from my home several times before going into care into police custody and released back to them even after I told the police I was being abused.

77. I was never taken seriously.

Movement Between Placements and Leaving Care

78. I was moved because the assessment centre shouldn't have held me for 12 months, it should only have been 6 to 8 weeks.

79. While they were assessing me they tried to put me somewhere even worse.

80. Nothing was explained to me about where or why I was being moved. I got told to pack my stuff.

81. I attempted to run away and actually ran away numerous times.

82. I ran away from Newfield for 2 days, I was jumping between trains to escape until I got caught and taken back. I would run away from Kibble for a few hours at a time just for some quiet.

83. I was tackled to the floor a few times in the back fields of Kibble by the staff.

84. I left care at 16 years old, I tried to reassociate into the community but instead I moved in with my stepdad John Davidson Cameron. **“EXHIBIT 5”**

85. There was no aftercare or any help. You were left to yourself.

Impact On Life Past/Present/Future

86. I have serious abandonment issues.

87. The first time I stepped into a tescos i shriveled up out of fear and anxiety.

88. People scare me. I couldn't bring myself to leave the house.

89. Sleep is one of these issues. It's on and off and I turned to drugs and drink to block everything out.

90. I have been medically signed off for 5 years.

91. I tried to seek help in my 20's but the NHS said there was nothing they could do and to get on with it.

92. I have PTSD, Anxiety, i have attempted suicide.

93. I also struggle with nightmares, flashbacks and depression.

94. I have been a high functioning alcoholic for 23 years. I turned to drinking and drugs because of my experience. **"EXHIBIT 6"**

95. 6 bottles of Buckfast is easily my drink of choice and I only took recreational drugs: Coke, Ecstasy. Nothing hardcore. Cannabis now and again.

96. I struggle to keep a relationship, it can be volatile and violent due to drink and drugs.

97. I lost my kids, my business. I've got a good partner now Barbara but she doesn't get an awful lot of intimacy from me. I've got no interest, I'd rather get pissed.

98. I speak to about 3 folk, ive got hundreds of friends but I've got no time for any of them.

99. My closest friend went through something similar so it helps both of us. He's called Lee Green.

100. I don't trust anyone, not even my family. I just isolate myself if I'm not out working.

101. I lost my business because it was too stressful. I had a bad breakdown about 6 years ago.

102. I have no confidence at all, when I'm at home or work I'm okay but in public I'm always watching out.

103. I spend everything I make. Day-to-day, my partner prompts me to eat or appointments.

104. It has affected everything all around.

105. The police are a big trigger because they come for me. I'm not a violent person but because of the domestics and mental health they come combat handed and try to throw me about. They're fine when they realise I'm not a threat.

106. I don't like hospitals because I was in for childcare injuries. I tend to stay out of public. It sends my anxiety through the roof. I don't like meeting new people, that's a big one.

107. I screwed my life, no education didn't help. I got no gcse's the year of the fuck up. Got standard grades but didn't sit any.

108. Life would have been better, half decent job, bought house if i was never in care.

Support and treatment

109. I have had professional support for multiple years for multiple things. I've had drug addiction help and support from my GP and my Probation counsellor for mental health.

110. I have anxiety and depression. **“EXHIBIT 6”**

111. The last medication they gave me was for my liver but nothing to get off the alcohol.

112. I have tried to hang myself, i have had 3 overdoses and sliced my wrists up. **“EXHIBIT 7”**

113. I haven't seen a doctor in about 6 months. I decided not to because they give me a hard time about my drinking.

Supporting Evidence and Records

114. I understand that records and documents may be considered alongside this statement. I have exhibited documents to this statement where necessary. I have also provided a bundle of evidence in addition to this statement.

115. It contains all the relevant documents that my legal representatives have been able to obtain on my behalf from relevant institutions, local authorities and medical practices.

116. Some records may be incomplete, missing or unavailable due to the passage of time. Where records are missing, I ask that my own account still be considered carefully.

117. I have done all in my power, with the assistance of my legal representative, to obtain and provide as much evidence as possible. I have asked my legal representative to redact any information that is not relevant to my Scottish Redress application.

Difficulties with Memory and Gaps in Evidence

118. The events described happened many years ago. Some dates, names and details are difficult for me to remember.

119. My memory has also been affected by the trauma of what happened to me.

120. Where I have used approximate dates or descriptions, I have done so honestly and to the best of my recollection.

121. I have not intentionally exaggerated or included anything that I do not believe to be true.

Previous Claims, Applications or Payments

122. I have not previously made any civil claim, criminal injury claim, Redress application, complaint, police report, inquiry statement or claim to another scheme about this abuse.

123. I have not received any payment, apology, settlement or decision, or signed any waiver or discharge.

Why Am I Applying to the Scottish Redress Scheme

124. I am applying because for starters I should never have been in there and that's the bottom line. Second, I was prompted by friends for similar reasons.

125. I'd like to see other people get help instead of being pushed out the door.

126. I want the Scottish Government to open their eyes and realise the way they operate clearly hasn't worked. There are better ways to deal with things.

127. An acknowledgment would mean I can put it to bed once and for all and begin trying to move on instead of just blocking it out. It would make me feel better.

128. I think the system could have worked a lot better. They put people into places they didn't need to be. There were lots just being brushed under the carpet.

129. My social worker was friends with my dad. There has to be a fine line between telling a staff member to fuck off and being restrained. There is another way.

130. Things could have been run better and having help when you get released, that's the make or break.

Final Statement

131. I have never made a previous civil claim, criminal injury claim, Redress application, advance payment application, complaint, police report, inquiry statement, or claim to another scheme about this abuse.

132. I have never received any payment, apology, response or settlement in respect of my Scottish Redress claim or the abuse.

133. I have never signed any waiver, settlement agreement, discharge or acceptance form in respect of my Scottish Redress claim or the abuse.

134. I have tried to provide a full and honest account of my experiences to the best of my knowledge and belief. I ask that Redress Scotland consider this statement, my application forms and the supporting evidence I have submitted when determining my application.

Statement of Truth

I believe that the facts stated in this witness statement are true.

Name: Mr Lewis James Duncan

Signed:

Dated:

EXHIBIT INDEX

MAIN BODY OF REPORT

Points to be covered (plus any other relevant areas):

1. Analysis of Family Background.
2. Previous History of Involvement with Hearing System.
3. The Child.
4. The School.
5. Attitude to Grounds of Referral.
6. Plan of Work.
7. Matters of Particular Concern.
8. Assessment and Possible Options.

Analysis of Family Background

Lewis did not enjoy a happy relationship with Mr Wilson, on 17th December 1996, two weeks into the relationship, a Child Protection Investigation was undertaken when Lewis alleged that Mr Wilson had assaulted him. No further action was taken at that time as there was no evidence to corroborate Lewis's statement. On 29th February 1997 social work staff noted bruising to Lewis's eye during a routine visit.

On 29th May 1997 a further Child Protection Investigation was undertaken when Mr Wilson assaulted Lewis in the local community, this assault being witnessed by neighbours. Following this incident work was undertaken with the family when Mr Wilson was asked to take a 'back seat' leaving Mrs Duncan to deal with any discipline issues re Lewis. By December 1997 the relationship between Mr Wilson and Mrs Duncan broke down, following a further violent outburst. Mrs Duncan and the boys were accommodated in bed and breakfast accommodation until allocated the present family home in Castlepark.

On 27th August 1997 Mrs Duncan contacted the family social worker to inform her that during an argument with Lewis a cereal bowl had struck him in the face, cutting him. Child Protection Procedures were undertaken and Lewis was treated at Crosshouse Hospital for a cut to his forehead and nose.

Though it was recognised that the injury was probably caused accidentally, it was felt that the relationship between Mrs Duncan and Lewis had deteriorated and both agreed to a voluntary reception into care under Section 25 Children (Scotland) Act 1995.

APP6143182121

October 1996	Lewis was made subject to a Voluntary Supervision Order under Section 39(2) Social Work (Scotland) Act 1968.
2 nd September 1997	Children's Hearing Decision: - Lewis admitted to Newfield under Section 69(4) for residential assessment.
30 th September 1997	Children's Hearing Decision: Residential Supervision Requirement Order under Section 70 naming Newfield.
10 th March 1998	Children's Hearing - continued for supplementary report.

DAILY LOG

UNIT: _____

DATE	RECORDING	COMMENTS/LINE MANAGER SIGNATURE
17/8/98	E/S Lewis is on extended leave.	
17/8	On leave till admitted to hospital	
c/s tomorrow.	Peter McElroy	
17/8/98	[Redacted]	Ray [Signature] 18/8/98
18/8/98	Lewis remains on leave at present. Due to water problems at Kibbi Lewis was not admitted today. Worker advised to contact Dad and Mum.	
19/8/98	Lewis now discharged.	
E/S	Gern Ferguson	

EXHIBIT 4

APP614318222

Young_People

Find Young Person: Released: All Boys Sort By: Forename

R10 ID: 489 Date Of Birth: 22/10/1984 Current Unit: R10_Working: Yes

Forename: Lewis Surname: Duncan

Current Services:

Placement Details Advocates/Contacts Consent Placements within Kibble Services Utilised Absconson/Failure to Return Release Details

RI	Date Of Entry To Unit	Date Of Leaving Unit	Unit	Latest_Unit	R10I
4093		22/12/2000	Extended Day	Yes	489
4021		22/12/2000	Munro		489
3478		22/12/2000			489
New					489

Record: 14 2 of 3 No Filter Search

Record: 14 696 of 2725 Unfiltered Search

EXHIBIT 5

Young_People

Find Young Person: Released: All Boys Sort By: Forename

R10 ID: 489 Date Of Birth: 22/10/1984 Current Unit: R10_Working: Yes

Forename: Lewis Surname: Duncan

Current Services:

Placement Details Advocates/Contacts Consent Placements within Kibble Services Utilised Absconson/Failure to Return Release Details

Released: Yes

Date Of Release: 22/12/2000

Expected Date Of Release:

Destination Name: Home

Destination Placement:

Archived:

No Of Files Archived:

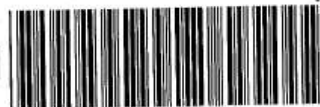
Date To Archive:

Destination Address:

Record: 14 696 of 2725 Unfiltered Search

S:\Drug And Alcohol Service\General\01. ADMIN\PATIENT LETTERS\1. Referral Letter Templates -\Screening Form.docx

**NHS DUMFRIES AND GALLOWAY
NHS SPECIALIST DRUG & ALCOHOL SERVICE
INITIAL SCREENING FORM**



2210843472

**DUNCAN
LEWIS**

LEWIS DUNCAN
SANDRIGG FARM COTTAGE
ANNAN ROAD
DUMFRIES

DG1 3SF

Telephone Number: 07519 690 730

New Episode	Transfer from GP	Transfer from out of region	Prison Release	DALS	Assertive Outreach
X					

REFERRAL AGENT & GP DETAILS

Name: Dr Richard Roysey	GP: Dr Richard Roysey
Address: Gilbrae Medical Practice	Address: Gilbrae Medical Practice
Telephone: 01387 246282	Telephone: 01387 246282
Date of Referral: 20/07/22	Referral taken by: Isla

DRUG & ALCOHOL USE

Alcohol	✓
Drink of choice?	Not specified
How much/units?	168 units per week.
How often?	
Drugs	
Drug choice?	
Frequency of use (daily/weekly/monthly)	
Amount used (£/weight)	
Route taken (Smoke, Inject, Inhale & Swallow)	

(Staff must initial when arranged client appointment)

DG Mental Health**Mental Health Assessment - Form B**

Select Team/Service:

Patient Name: LEWIS DUNCAN

CHI: 2210843472

DOB: 22/10/1984

Patient Address: Sandrigg Farm Cottage
Annan Road
Dumfries
DG1 3SF

Patient Phone: 7519690730

GP Name: Richard Voysey

GP Practice: Gillbrae Medical Practice
Gillbrae Road
Dumfries
DG1 4EJ

GP Phone: 01387 246282

Referrer Name: Medic

Referrer Address: Emergency Department

Referrer Phone: 0

Carer/Contact Details:

Referral Date: 26/12/2023**Assessment Date:** 26/12/2023**Reason for referral/assessment**

Lewis was involved with an altercation with a Vigilant security man, police were call and Lewis was noted to inform the police that he had intent to end his life by setting his truck alight with him inside.

Person's view of reason for assessment

Lewis was aware that the Police had requested a mental health assessment due to him disclosing thoughts of ending his life.



Lewis James Duncan
Sandrigg Farm Cottage, Annan Road, Dumfries
DG 1 3SF

Dear Mr Duncan

Your Reference: 100252

Please find enclosed a Client Authority Form for you to review, sign and return to us.

This document confirms that, should you receive an award from the Scottish Redress Scheme, you authorise MMA Legal to receive the redress payment on your behalf into our regulated client account.

Once the funds are received, they will be held securely and then transferred on to you.

The purpose of this authority is to ensure that any payment is received safely, properly recorded on your file, and dealt with promptly. Please note that any redress payment remains your compensation.

Once any compensation payment is received by us, the funds will be paid into our regulated client account and held on your behalf. Before the balance is released to you, we will complete the necessary internal checks, including verification of the payment received, confirmation of your payment details, and any required client account/compliance checks.

In accordance with the terms of your Conditional Fee Agreement, a success fee of 16% plus VAT will be deducted from the compensation received before the remaining balance is transferred to you. A clear breakdown of the payment, deduction, VAT and final balance payable to you will be provided for your records.

This authority simply allows us, as your legal representative, to receive the funds on your behalf before sending them to you.

If you are happy to proceed, please sign and date the enclosed authority form and return it to us at your earliest convenience. You can return it by email to evidence@mmalegal.co.uk.

Should you have any questions about the form or require any assistance, please do not hesitate to contact us.

Yours sincerely,

Leah Pearson

Investigations Team

MMA Legal

E: evidence@mmalegal.co.uk

T: 0161 570 0550





Scottish Redress / Redress Scotland

Re: Mr Lewis James Duncan
Date of Birth: 22 October 1984
Scottish Redress Application Reference: APP614318
Our Reference: 100252

Client Authority

I, Lewis James Duncan authorise MMA Legal LTD to receive any Scottish Redress payment awarded to me on my behalf. I understand that the payment remains my compensation and that it will be held in the firm's client account before being transferred to me.

Signed: _____

Name: _____

Date: _____



Your Scottish Redress Application

What Happens Next?

Thank you for choosing **MMA Legal Limited** to represent you in your application to the **Scottish Redress Scheme**.

We appreciate that talking about your experiences may have been difficult, and we are committed to making this process as straightforward as possible.

This guide explains where your application is currently and what will happen next.

Your Progress

1. Initial Instructions ✓ Completed
 2. Evidence Collection ✓ Completed / Ongoing
 3. Witness Statement ← You Are Here
 4. Final Review
 5. Application Submitted
 6. Redress Assessment
 7. Decision
 8. Payment (if awarded)
-

Step 1 – Your Witness Statement

Your Witness Statement has been prepared using the information you provided during your interview.

This statement forms one of the most important parts of your application.

Before returning your statement, please make sure you have:

- ☐ Read the statement carefully.
- ☐ Checked that everything is accurate.
- ☐ Told us about any changes you would like.
- ☐ Signed the declaration page using a **wet ink signature**.
- ☐ Dated the declaration.
- ☐ Returned the signed statement using the enclosed pre-paid envelope.

We cannot submit your application until we receive your signed Witness Statement.

The sooner we receive your signed statement, the sooner we can progress your application.

Step 2 – Final Review

Once we receive your signed Witness Statement, our Investigations Team will:

- Review your entire case.
- Ensure all available evidence has been obtained.
- Check your application for accuracy and completeness.
- Prepare your application for submission.

If we need anything further from you, we will contact you.

Step 3 – Application Submission

Once your application has been completed, we will submit it to **Redress Scotland** on your behalf.

You will receive confirmation from us once this has been done.

From this point onwards, Redress Scotland will assess your application.

Step 4 – Assessment

A Redress Scotland Panel will carefully consider:

- Your Witness Statement
- Your care records
- Medical records
- Social work records
- School records
- Any other supporting evidence

Every application is assessed individually.

Should Redress Scotland request any further information, MMA Legal will deal with this for you and keep you updated throughout.

Step 5 – Decision

When Redress Scotland has reached a decision:

- We will contact you immediately.
 - We will explain the decision in full.
 - We will answer any questions you may have.
-

Step 6 – Payment

We are pleased to share that we are hearing encouraging reports from recently successful applicants.

Many applicants are currently receiving their Redress payment within approximately **8–12 weeks** from the date their application is submitted.

Please note that these timescales are based on recent experiences and **cannot be guaranteed**, as every application is different.

Frequently Asked Questions

Can I change my Witness Statement?

Yes.

If your application has not yet been submitted, please contact us as soon as possible and we will amend your statement.

Will you keep me updated?

Absolutely.

We will contact you whenever there is a significant update on your application.

Do I need to contact Redress Scotland?

No.

MMA Legal will deal directly with Redress Scotland on your behalf unless we advise you otherwise.

How long will everything take?

Every application is different.

The length of time depends on factors such as:

- The evidence available.
- Whether further information is requested.
- The number of applications being considered by Redress Scotland.

We will keep you informed throughout.

Need to Speak to Us?

MMA Legal Limited
Investigations Team

☎ 0161 570 0550

✉ evidence@mmalegal.co.uk

Our Commitment to You

At MMA Legal, we understand that making a Scottish Redress application is about much more than completing paperwork.

Our role is to support you with professionalism, compassion and respect throughout your claim. We will guide you through every stage of the process, keep you informed of progress, and ensure your application is presented as thoroughly as possible.

Thank you for placing your trust in MMA Legal Limited.