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18th August 2026

Redress Scotland

apply@redress-scheme.scot

By email/post: Email

Our Ref: 100252

Re: Scottish Redress Application - Mr Lewis James Duncan

DOB: 22 October 1984

Application Reference: APP614318

Dear Sir/Madam,

Covering Letter - Witness Statement and Supporting Exhibits

We write in connection with the above Scottish Redress application. Please find enclosed the Witness Statement of Mr Lewis James Duncan, together with the supporting exhibits referred to within the statement.

The purpose of the witness statement is to provide Mr Duncan's own account of his childhood care placements, the abuse and neglect he describes experiencing while in care, and the impact this has had on his childhood and adult life. The statement is submitted in support of his application to The Scottish Redress Scheme and should be considered alongside the application form and supporting evidence bundle.

The statement explains that Mr Duncan was placed into care in Scotland while under the age of 16, having been placed by North Ayrshire Council. It records his background before care, the circumstances of his entry into care, his placement at Newfield Assessment Centre from around September 1997 and his subsequent placement at Kibble Education Centre from 22 August 1998, together with his later move out of care at age 16.

In summary, the statement describes Mr Duncan's account of bullying and physical assaults by other residents, alleged failures by staff to intervene promptly, and a restraint incident in which he says several staff restrained him and pressure was applied around his neck/throat, causing him difficulty breathing. It also describes periods of being locked in rooms, isolation, strict escorting arrangements and his view that concerns were not always taken seriously.

The enclosed exhibits and wider evidence bundle include records referred to within the statement in support of Mr Duncan's account where available. The statement also notes that some records may be missing, incomplete or unavailable because of the passage of time.

The statement further sets out the impact Mr Duncan attributes to his experiences in care, including anxiety, PTSD, depression, nightmares, flashbacks, social isolation, difficulties with trust, substance misuse, self-harm and suicide attempts, and difficulties affecting family relationships, education and employment. He also records having received professional support for addiction and mental health difficulties.

We respectfully request that Redress Scotland considers the enclosed witness statement, exhibits, application documents and wider evidence bundle when determining Mr Duncan's application.

Brief overview of enclosed document

Section / document part	Brief contents
Cover Letter	A cover letter from us addressing key issues in support of our client's Scottish Redress application.
Witness statement	Mr Duncan's personal account in support of his Scottish Redress application.
Background and entry into care	Personal background, life before care, circumstances of entry into care and placement by North Ayrshire Council.
Care placement account	Account of Newfield Assessment Centre and Kibble Education Centre, including daily life, supervision, discipline, bullying, staff conduct and restraint.
Abuse, neglect and reporting	Description of alleged bullying, physical assaults, restraint, neglect and concerns about how incidents were handled or reported.
Impact evidence	Effect on childhood and adult life, including mental health, sleep, relationships, substance misuse, education and employment.
Supporting exhibits	Placement and other supporting records referred to within the statement and evidence bundle, where available.
Payment Authority Form	A letter setting out reasons for us as the client's legal representative to receive payment on his behalf together with his authority.

Yours faithfully,

Leah Pearson - Claims Handler

Investigations Team
MMA Legal