

CARE CHRONOLOGY

Helen Andrews

Prepared from residential daily records for a Scottish Redress application

Source document	Helen Andrews_Redacted - Final (1).pdf
Source length	137 scanned handwritten pages
Supported care period	At least 19 December 1980 to 11 September 1984
Named care setting	Carolina House (expressly identified on PDF pages 90-91)

This chronology is an evidential summary, not a substitute for the original records. Dates shown are dates recorded in the log. Where wording is faint, redacted or unclear, the summary is deliberately cautious.

1. Placement summary

Applicant: Helen Andrews

Date of birth / former names: Not identified in the reviewed care log

Care setting: Carolina House

Address: Not identified in the reviewed care log

Placement period supported: 19 December 1980 to 11 September 1984, based on the first and last dated residential entries. These are not formal admission and discharge dates.

Responsible authority / legal basis: Not identified. No care order, Children's Hearing decision, funding record, formal admission form or discharge form was located in this document.

Key placement evidence

- PDF page 1 is headed “Helen Andrews” and begins continuous residential daily entries on 19 December 1980.
- PDF pages 90-91 expressly name Carolina House and record Helen discussing living there, staying with relatives, staff and leaving care.
- PDF page 137 records Helen returning from work, spending the evening in the home and going to bed on 11 September 1984.
- The records repeatedly show residential staff coordinating meals, bedtime, school, medical appointments, hospital attendance, family leave and contact with social work.

Redress relevance: The log provides direct contemporaneous evidence that Helen was resident in a staffed care setting before 1 December 2004. Formal admission/discharge and legal-basis records should still be sought from the responsible archive or local authority if identifiable.

2. Chronology of care and relevant events

Date / period	Care event	Evidence recorded	Category	Evidential value	PDF p.
19-24 Dec 1980	Residential placement	Daily residential entries begin under the heading “Helen Andrews”; outings, meals, bedtime and contact with grandmother are recorded.	Placement / identity	Direct placement evidence	1
26 Jan 1981	Family contact / leave planning	A proposed stay with grandparents is discussed. Helen is upset amid uncertainty over whether they would have her and how long she could stay.	Emotional impact / placement management	Corroborative	5
22 Jun 1981	Medical care	Helen attends a GP practice with other children from the placement.	Medical / placement	Corroborative placement evidence	19
16 Apr 1982	Peer conflict	Helen is recorded as having a fight with another child and later apologising.	Physical incident	Direct contemporaneous incident	42
4 May 1982	Hospital attendance	Residential staff take Helen to hospital at night; she returns to the home. The reason is partly unclear or redacted.	Medical / placement	Corroborative	44

Date / period	Care event	Evidence recorded	Category	Evidential value	PDF p.
14-15 Mar 1983	Bullying / peer hostility	Entries record Helen being “slagged” by another boy and a further hostile exchange.	Emotional / peer conflict	Corroborative context	68
29 Aug 1983	Acute distress / police attendance	After school Helen becomes highly distressed, crying, shouting and screaming. She dials 999 and police attend and speak to her.	Psychological impact	Direct impact evidence	82
1 Sep 1983	Peer-on-peer assault	Another resident is recorded as having “punched & kicked her a few times” and then thrown soapy water over her while she was in bed. No safeguarding referral or investigation is recorded in the same entry.	Physical abuse / safeguarding	Direct abuse evidence	82
Undated, within placement	Carolina House questionnaire	Asked whether she likes living in Carolina House, Helen answers: “No the staff gets on your back sometimes.” She says she would prefer staying with her grandmother.	Placement / emotional complaint	Direct placement and emotional evidence	90
Undated, within placement	Residence and home leave	Helen states that she sometimes stays at the house, sometimes goes to her gran’s or mother’s, and stays with her gran every second weekend.	Placement / leave pattern	Direct placement evidence	90
Undated, within placement	Leaving care / staff views	Asked when she is thinking of leaving care, Helen writes “as soon as possible please.” She says some staff are very good, some quite good and some she does not like.	Placement / emotional impact	Direct evidence	91
22-29 Nov 1983	Hospital admission and follow-up	The log records hospital admission, staff visits, discharge back to the placement, continuing pain and further appointments.	Medical / placement	Corroborative placement and medical evidence	96
10-13 Mar 1984	Injury complaint and conflict	Helen reports falling downstairs and ankle pain; bandaging and follow-up are recorded. A later entry records her hitting a staff member during an excitable episode. Some notes characterise complaints as attention-seeking.	Medical / contradictory context	Direct incident and neutral/contradictory evidence	110
22-23 Mar 1984	Wrist treatment and fear	Helen is taken to hospital for persistent wrist pain. The next entry records her being shaken and frightened after seeing a man she believed resembled someone connected with prison, and fearing harm to herself or her gran.	Medical / psychological impact	Direct impact evidence	112
27 Mar 1984	School fight and distress	Following a school confrontation, Helen is involved in a fight, cries, requires calming and is later restricted or grounded.	Peer violence / emotional impact	Direct incident evidence	113
28 Mar 1984	Social-work leave planning	A meeting is arranged to discuss overnight stays with Helen’s grandmother. Her social worker cannot attend due to illness and another meeting is to be arranged.	Placement oversight / family contact	Direct placement evidence	114
23 Apr 1984	Social-work support / transition	Helen is taken by her social worker to an interview and obtains a job due to begin the following Monday.	Aftercare / life development	Direct professional involvement	118
25 Apr 1984	Conflict with staff /	After returning from her grandmother’s,	Emotional impact /	Possible	118

Date / period	Care event	Evidence recorded	Category	Evidential value	PDF p.
	room restriction	Helen says staff are always blaming her. She is sent to her room and is described as lashing out and refusing to talk.	institutional response	corroborative evidence	
24 May 1984	Depression / low mood	Helen is described as depressed and makes a statement suggesting that life feels pointless or useless, then cries and goes to bed. Exact wording is partly obscured.	Mental-health impact	Direct contemporaneous impact	123
2 Jun 1984	Alcohol and risky behaviour	Helen returns after drinking, argues and attempts to climb out through a window before being calmed.	Substance use / risk	Direct impact evidence	124
11 Sep 1984	Continued residence	Final dated entry records Helen returning from work, spending the evening in the home, watching television and going to bed.	Placement chronology	Direct placement evidence	137

3. Abuse, neglect and impact findings

Physical abuse

The clearest direct entry is the peer-on-peer assault on PDF page 82, dated 1 September 1983. Additional fights or physical conflict are recorded on pages 42 and 113. No clear allegation of physical assault by a staff member was identified.

Sexual abuse

No clear explicit or indirect reference to sexual abuse was identified in this care log.

Emotional or psychological abuse / impact

Pages 90-91 record dissatisfaction with staff, a wish to leave care and a preference to live with grandmother. Pages 82, 112, 118 and 123 record acute distress, fear, conflict, depression or low mood. These entries evidence impact and complaints, but not every entry proves emotional abuse.

Neglect

No clear evidence of deprivation of food, clothing, heating, bedding, education or medical care was identified. The log frequently records meals, outings, school, GP/hospital care and family contact. This neutral evidence does not rule out abuse or neglect not recorded in the log.

Institutional response

The assault on page 82 is documented, but the same entry does not record a safeguarding referral or investigation. It cannot be assumed that no action occurred elsewhere.

Substance use and risk

Page 124 records alcohol use associated with argument and risky behaviour.

Education and life impact

The records show school attendance, work experience, social-work support and a job interview/job offer, alongside repeated behavioural and emotional difficulties.

4. Evidential gaps and recommended supporting records

- Formal admission and discharge records for Carolina House.

- The establishment address and the identity of the controlling local authority or voluntary organisation.
- Care order, supervision requirement, Children's Hearing papers or voluntary-care agreement.
- Social-work case file, review minutes, placement authorisations and funding records.
- School and medical records confirming Carolina House as Helen's address.
- Incident, restraint, punishment, complaint and safeguarding records relating to the page 82 assault and other conflicts.
- Police record relating to the 999 call and attendance recorded on 29 August 1983.
- Aftercare or leaving-care records connected with employment and discharge planning.

Source and reliability note: The chronology is derived solely from the 137-page redacted handwritten residential log. Several passages are faint, partly obscured or redacted. Summaries preserve the record's meaning without filling gaps. Page references are PDF page numbers, not handwritten internal page numbers.