

Scotland's Redress Scheme

Application form **Part 3**

For individually assessed payment applicants

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Section 1: Personal details

This information will be used to join together Part 1 and Part 3 of your application forms.

Name

Iris Stein

Date of birth

Day

17

Month

06

Year

1957

The next section asks you to write your statement of abuse.

Section 2: Your statement of abuse

Please refer to page 32 of the “Help to apply” guidance when filling in this form.

Please make sure that whatever way you provide your statement, you include all the information Redress Scotland needs to make a decision. You can find out more on page 35 of “Help to apply”.

You may find that writing this brings up feelings or memories. If you need support you can speak to a case worker who can refer you to further help:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays)
- **Email:** apply@redress-scheme.scot

Providing your statement of abuse

In Part 1, you will have provided information about any relevant care settings you were abused in.

In Part 3, you need to provide a statement about your abuse. You can choose how you want to provide your statement. You can complete Q1, Q2, Q3 and Q4. Or you can:

- submit a previous statement (for example, a copy of a statement given to the police)
- write your statement in another format that is better suited to you

How to complete this section

You may have been abused in one relevant care setting, or in several different ones.

For this part of the application form, please provide a statement about each care setting you were abused in.

For example, if you were abused in 3 relevant care settings, please provide 3 statements.

You can do this in any order that makes sense to you.

There are pages for 4 care settings included in this form. If you need more copies, you can:

- contact a case worker
- make a copy yourself
- print additional pages from mygov.scot/redress

Please remember:

- there are no wrong answers - if Redress Scotland needs more or different information, your case worker will get in touch with you and let you know
- do not worry about your spelling
- use as much or as little space as you need to give your information - you can continue on additional pages if you want to

Your statement for Care setting 1

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

limewere home – summer time – 8 years on summer holidays

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

1959-1967

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

Staff

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Your statement for Care setting 2

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Craig Lee Home, Springbank

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

1967-77

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

See Attached

Your statement for Care setting 3

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Your statement for Care setting 4

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 32 of the “Help to apply” guidance
- contact a case worker

The next section has questions about your supporting documents.

Section 3: Supporting documents

Please provide any supporting documents you have related to your abuse in care.

You can find out more about these types of documents on page 33 of the “Help to apply” guidance.

In some cases, it may be difficult to find supporting documents. To help with this part of the application, you can:

- include supporting documents when you send this part of the form, if you already have them
- send in your form without any supporting documents – your case worker will get in touch with you and have a conversation about what you can provide

Please tick which option you have chosen:

- ☐ I am including supporting documents with my form
- ☐ I am not including supporting documents
(if you tick this, a case worker will contact you)
- ☒ I am collecting my documents and will submit them a later date

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 33 of the “Help to apply” guidance
- contact a case worker

The next section has a declaration you must sign and details about how your information is kept and shared.

Section 4: Declaration and privacy notice

In this section, you must sign your form.

For information about how Scotland's Redress Scheme will record and protect your personal information, please read the Privacy Notice for Scotland's Redress Scheme. You can find this on mygov.scot/redress.

Before you send your application you must agree to these statements:

I confirm that the details and information I have given in this application form are true and accurate to the best of my knowledge and belief.

I understand that I must notify Scotland's Redress Scheme of changes in my circumstances that may affect my application.

I confirm that if any of the information I gave in Part 1, Section 8 (related to previous payments and convictions) changes, I must let my case worker know.

I confirm that any documents I have provided in support of my application are genuine and any copy is a true copy of the original. I understand that if I provide a document which is not genuine, I may be subject to court proceedings.

I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

Your signature

Date

Next steps

This is the end of Part 3. You do not need to submit your forms all at once. Once you are ready, you can submit your forms by email.

Afterwards, a case worker will contact you to confirm:

- they have received your application
- if they have any follow up questions
- next steps

By email

Please submit your application and any relevant documents to:

[**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

If you would like to contact a case worker

Please use these details to contact a case worker:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm
(except Scottish public holidays)
- **Email:** [**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

Statement Addendum

Client Name: Iris Stein
Date of Birth: 17/06/1957
Care Setting: Craig Lee Home, Springbank
Dates: 1967-77
Persons Involved:

Full Statement

Craig Lee Home, Springbank – Around 10/11 Years Old

At around 10 or 11 years old, I was taken from home again, for reasons that were never properly explained to me, and placed in Craig Lee Home in Springbank. This was where the abuse became significantly worse.

My sister and I arrived together. From the moment we entered, the staff made us feel uncomfortable and afraid. They shouted at us and physically pushed us around. We were placed together in a dormitory that was meant to hold five children, but it was just the two of us. Instead of this feeling comforting, it felt isolating. We were often kept secluded in that room, especially at night.

The older children in the home were aggressive and there was constant fighting and shouting. We were frightened of them. There was no sense of safety anywhere.

The most traumatic experiences happened at night. Staff members would enter our bedroom and take both me and my sister out of the home to a man's house. I remember watching my sister being raped. I was a child witnessing something I could not understand but knew was terribly wrong. I tried to intervene and stop what was happening to her. For doing that, I was beaten. I was physically assaulted for trying to protect my sister.

The sexual abuse, and witnessing the rape of my sister, has haunted me my entire life. I carry immense guilt that I could not stop it, even though I was just a child myself. I have flashbacks, nightmares, and intrusive thoughts about those nights.

The abuse in Craig Lee was not only sexual and physical — it was deeply psychological.

I was a picky eater and did not like milk. Staff would force me to drink milk even when it had gone sour and curdled. They would stand over me until I drank it, and they would laugh at me while I struggled. They would deliberately give me food they knew I would not eat and then force me to sit with the same cold, stale meals

for days until I gave in. This felt like torture. I was constantly hungry.

My sister and I would sneak into the kitchen whenever we could. We were so starving that we resorted to eating green tea bags. That is how desperate we were. When we were caught, we were painfully restrained and pushed around. I remember the physical force used on us, but what hurt more was the humiliation and degradation.

There was constant name-calling and bullying by staff. I was degraded regularly. I was not provided with clothes that fit me. My trousers were far too big and the staff made me tie string around my waist to hold them up. This was done in front of other children. I was laughed at and made to feel like a joke. It destroyed what little confidence I had.

Shower times were terrifying. All the children were forced to shower together, naked. This was deeply embarrassing and distressing. There were fights in the showers, and there was no privacy or dignity. I felt exposed and ashamed.

I attended a Catholic school while staying there and travelled by bus. The bus journeys were the only moments of peace I had. It was the only time I felt slightly normal and away from the constant fear inside the home.

We were told not to speak about what was happening. I knew instinctively that I could not tell anyone. During the month I spent in Craig Lee, I only had one visit. I was told that my mum and dad did not want to see me. I believed that at the time. It made me feel abandoned and unwanted. I felt completely alone.

There was no escape.

I became extremely quiet and withdrawn. I hardly spoke. I lived in constant fear — fear of being beaten, fear of being humiliated, fear of what would happen at night. My relationship with my sister was affected too. We both changed. We were no longer carefree children.

Long-Term Impact on My Mental Health

The abuse I experienced — physical, sexual, and emotional — has had lifelong consequences.

I have suffered from PTSD and severe anxiety for most of my life. I experience:

Flashbacks of the beatings and the sexual abuse

Nightmares about Craig Lee and Limewire

Intrusive memories, especially of my sister being raped

Hypervigilance — always feeling on edge

Panic attacks

Deep feelings of shame and worthlessness

I struggle to trust people. Authority figures in particular trigger fear in me. I find it extremely difficult to build and maintain relationships. I push people away because I expect to be hurt or betrayed. I have always felt different from other people, like I carry something dark inside me that no one else can see.

The humiliation I experienced around food, clothing, and being made to soil myself has left lasting issues around self-worth and body image. I still feel embarrassment very deeply and I am overly sensitive to criticism.

My sister also struggled deeply with what happened to us. She turned to alcohol as a coping mechanism. A few years ago, she died. I believe the trauma we endured played a significant role in her struggles and ultimately her death. Losing her has compounded my trauma and grief. It has brought everything back to the surface.

We never had anyone to speak up for us. No one protected us. We were failed by the very systems that were meant to keep us safe.

Even now, as an adult, I carry the fear, anxiety, and trauma from those years. I feel that my childhood was stolen from me. The abuse has affected my confidence, my relationships, my mental stability, and my overall quality of life.

The impact is lifelong. It has shaped who I am and how I see the world. I continue to live with the consequences of what was done to me as a child.