



Re: INS Law - Your Reference: 101018

From margaret nicol <mags.ace88@yahoo.co.uk>

Date Mon 7/27/2026 10:01 AM

To Casemanagement <casemanagement@inslaw.co.uk>

Hi Francesca

I appreciate your communication on this. When I gave my statement I gave the name of Robinson I think. Her name was Roberston. I just wanted to check if correct name was stated in statement. There is also a part missed I think from the statement as I felt kind of rushed in the phonecall. An incident happened in the small wooden structure on the grounds which was a playhouse/shop type you entered from the back. As I got in and stood up at the counter two other older girls came inside and started hitting me. As I looked round calling for help Robertson was standing over at the building outside laughing and watching all that was going on. She did not come to help and I feel she thought it was a funny situation as she then walked off without helping.

Kindest regards

Maggie Ferguson

[Yahoo Mail: Search, organise, conquer](#)

On Mon, 27 Jul 2026 at 9:39, INS Law - Clients <casemanagement@inslaw.co.uk> <casemanagement@inslaw.co.uk> wrote:

Dear Miss Margaret Ferguson

Your Reference: 101018

We are pleased to inform you that your application has now been acknowledged and accepted by The Scottish Redress Scheme.

We are now in the process of finalizing our final compliance checks, thereafter your file will be transferred to our Investigations Department to obtain any and all evidence that can be used in support of your application.

We will write to you again shortly. However, if you require anything further in the interim, please do not hesitate to contact the office.

Kind regards,
Francesca Sieniawski
INS Law