



Re: INS Law - Our Reference: 101109

From Casemanagement <casemanagement@inslaw.co.uk>

Date Thu 8/13/2026 3:29 PM

To apply@redress-scheme.scot <apply@redress-scheme.scot>

 1 attachment (147 KB)

loa-01KZTM8N9D24CWRXCQ6EPF2XZF.pdf;

Dear Redress Team,

I am writing in relation to APP984451 to request an update to the applicant's name.

The name originally provided, Donna Colvin, is the name the applicant was known by whilst in care. The applicant's current name is Donna Mckee.

We have obtained proof of identification in the applicant's current name and have also updated the relevant signed documents to reflect this name. These documents are attached for your records.

Please could you update the applicant's current name on the application to Donna Mckee, while retaining Donna Colvin as the name they were known by whilst in care.

Please let us know if you require any further information or supporting documentation to make this amendment.

Kind regards,

INS Law

From: apply@redress-scheme.scot <apply@redress-scheme.scot>

Sent: Saturday, August 8, 2026 8:35 AM

To: Casemanagement <casemanagement@inslaw.co.uk>

Subject: INS Law - Our Reference: 101109

Good morning,

Thank you for your application for Scotland's Redress Scheme in relation to your client Donna Colvin. Their unique application reference number is APP984451.

Please provide the attached letter to your client, confirming receipt of their application and explaining the process of an application to Scotland's Redress Scheme.

A 'summary of options' has been attached. This document is sent to all applicants and legal representatives and includes information about some of the key rights.

I would like to reassure you that we are working hard to ensure the application will be assigned at the earliest opportunity.

You can contact us, at any point in the application journey, to speak with a case worker and discuss the application.

Kind regards,

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: apply@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

From: casemanagement@inslaw.co.uk

Sent: 16 July 2026 16:58

To: <apply@redress-scheme.scot>

Subject: INS Law - Our Reference: 101109

Dear Sir/Madam **Our Reference:** 101109**Our Client:** Miss Donna ColvinPlease find enclosed herewith:

1. Part 1 Redress Application Form

2. Part 3 Redress Application Form
3. Signed Letter of Authority

We would be grateful if you are able to acknowledge receipt of this application, and we look forward to receiving the resulting APP number in due course. Please ensure all correspondence is directed to casemanagement@inslaw.co.uk and we would be grateful if you could quote the aforementioned reference number on all correspondence. Should you require any further information, please do not hesitate to contact us. Yours faithfully INS Law