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## Section 1: Personal details

This information will be used to join together Part 1 and Part 3 of your application forms.

**Name**

Charlie Milne

**Date of birth**

Day  Month  Year

The next section asks you to write your statement of abuse.

## Section 2: Your statement of abuse

Please refer to page 32 of the “Help to apply” guidance when filling in this form.

Please make sure that whatever way you provide your statement, you include all the information Redress Scotland needs to make a decision. You can find out more on page 35 of “Help to apply”.

You may find that writing this brings up feelings or memories. If you need support you can speak to a case worker who can refer you to further help:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500  
Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays)
- **Email:** [apply@redress-scheme.scot](mailto:apply@redress-scheme.scot)

### Providing your statement of abuse

In Part 1, you will have provided information about any relevant care settings you were abused in.

In Part 3, you need to provide a statement about your abuse. You can choose how you want to provide your statement. You can complete Q1, Q2, Q3 and Q4. Or you can:

- submit a previous statement (for example, a copy of a statement given to the police)
- write your statement in another format that is better suited to you

### How to complete this section

You may have been abused in one relevant care setting, or in several different ones.

For this part of the application form, please provide a statement about each care setting you were abused in.

For example, if you were abused in 3 relevant care settings, please provide 3 statements.

You can do this in any order that makes sense to you.

There are pages for 4 care settings included in this form. If you need more copies, you can:

- contact a case worker
- make a copy yourself
- print additional pages from [mygov.scot/redress](https://mygov.scot/redress)

### Please remember:

- **there are no wrong answers - if Redress Scotland needs more or different information, your case worker will get in touch with you and let you know**
- **do not worry about your spelling**
- **use as much or as little space as you need to give your information - you can continue on additional pages if you want to**

## Your statement for Care setting 1

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

**Q1 | What is the name or location of the relevant care setting you were abused in?**

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Warner Street home - stevenson

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

**Q2 | When were you abused?**

For example: a single date, an age, or an approximate time or time range.

1991

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

**Q3 | Who was involved in your abuse?**

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

**Q4 | On the next page, please provide as much information as you can about:**

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

I had already been mistreated at home and was a victim of very serious abuse before I was taken and placed into care. By the time I arrived here, I was already extremely vulnerable, frightened, and in need of safety and protection.

On arrival at this place, there was no empathy or reassurance offered to me at all. Instead, I felt like I was being brought into a prison. The environment was overwhelming and frightening from the very beginning. It was a large, dark, and cold house, and I was completely unprepared for what I was walking into. My body immediately went into panic mode, and I felt a deep sense of fear and dread.

My sister and I were together here, which was the only small comfort I had, but I was constantly worried about her safety as well as my own. The atmosphere inside was chaotic and intimidating. The children were out of control, and there was constant fighting and bullying. It felt like there was no structure or safety, and everything was unpredictable.

The staff contributed to this fear rather than easing it. They would scream and roar at us and at the other children. There was no kindness or understanding shown. Instead of helping, they added to the chaos and distress. At times, children were running around wildly, fighting, and being aggressive towards one another, and there was no effective intervention from the staff to protect us.

There were occasions when we were secluded and locked away. This added to my feelings of fear, isolation, and helplessness. I felt trapped in an environment that I did not understand and could not escape from.

During my time here, I began to suffer significantly with my mental health. This was the start of my anxiety and post-traumatic stress disorder (PTSD). I was constantly on edge, fearful, and unable to relax. I felt unsafe at all times, and my mind was in a constant state of alert, expecting something bad to happen.

It was a horrible and deeply frightening experience. I felt abandoned, as the staff were often nowhere to be seen when we needed help or protection. I was just a young boy, feeling completely alone, trying to cope with fear while also worrying about my sister and what might happen to her.

I was in this place for approximately three to four weeks, but the impact it had on me was significant. The fear, the chaos, and the lack of care I experienced there have stayed with me and contributed to the ongoing mental health difficulties I continue to face today.

## Your statement for Care setting 2

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

**Q1 | What is the name or location of the relevant care setting you were abused in?**

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

clark house - largs

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

**Q2 | When were you abused?**

For example: a single date, an age, or an approximate time or time range.

1991

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

**Q3 | Who was involved in your abuse?**

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](http://gov.scot). Please be aware that it contains graphic descriptions of abuse.

**Q4 | On the next page, please provide as much information as you can about:**

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

See Attached

## Your statement for Care setting 3

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

**Q1 | What is the name or location of the relevant care setting you were abused in?**

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

**Q2 | When were you abused?**  
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

**Q3 | Who was involved in your abuse?**  
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

**Q4 | On the next page, please provide as much information as you can about:**

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.



## Your statement for Care setting 4

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

**Q1 | What is the name or location of the relevant care setting you were abused in?**

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

**Q2 | When were you abused?**  
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

**Q3 | Who was involved in your abuse?**  
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

**Q4 | On the next page, please provide as much information as you can about:**

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.



Do you want help  
with this section?

If you want help before sending in the form, you can:

- read page 32 of the “Help to apply” guidance
- contact a case worker

The next section has questions about your supporting documents.

## Section 3: Supporting documents

Please provide any supporting documents you have related to your abuse in care.

You can find out more about these types of documents on page 33 of the “Help to apply” guidance.

In some cases, it may be difficult to find supporting documents. To help with this part of the application, you can:

- include supporting documents when you send this part of the form, if you already have them
- send in your form without any supporting documents – your case worker will get in touch with you and have a conversation about what you can provide

Please tick which option you have chosen:

- I am including supporting documents with my form
- I am not including supporting documents  
(if you tick this, a case worker will contact you)
- I am collecting my documents and will submit them a later date

Do you want help  
with this section?

If you want help before sending in the form, you can:

- read page 33 of the “Help to apply” guidance
- contact a case worker

The next section has a declaration you must sign and details about how your information is kept and shared.

## Section 4: Declaration and privacy notice

In this section, you must sign your form.

For information about how Scotland's Redress Scheme will record and protect your personal information, please read the Privacy Notice for Scotland's Redress Scheme. You can find this on [mygov.scot/redress](https://mygov.scot/redress).

**Before you send your application you must agree to these statements:**

I confirm that the details and information I have given in this application form are true and accurate to the best of my knowledge and belief.

I understand that I must notify Scotland's Redress Scheme of changes in my circumstances that may affect my application.

I confirm that if any of the information I gave in Part 1, Section 8 (related to previous payments and convictions) changes, I must let my case worker know.

I confirm that any documents I have provided in support of my application are genuine and any copy is a true copy of the original. I understand that if I provide a document which is not genuine, I may be subject to court proceedings.

I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

**Your signature**

**Date**

## Next steps

This is the end of Part 3. You do not need to submit your forms all at once. Once you are ready, you can submit your forms by email.

Afterwards, a case worker will contact you to confirm:

- they have received your application
- if they have any follow up questions
- next steps

### By email

Please submit your application and any relevant documents to:

[\*\*apply@redress-scheme.scot\*\*](mailto:apply@redress-scheme.scot)

### If you would like to contact a case worker

Please use these details to contact a case worker:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500  
Lines are open Monday to Thursday, from 10am to 4pm  
(except Scottish public holidays)
- **Email:** [\*\*apply@redress-scheme.scot\*\*](mailto:apply@redress-scheme.scot)

# Statement Addendum

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**Client Name:** Charlie Milne  
**Date of Birth:** 05/12/1980  
**Care Setting:** clark house - largs  
**Dates:** 1991  
**Persons Involved:**

## Full Statement

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After this, I went to stay at my granny's house for about a month. During that time, I had a small sense of relief, but it did not last. After that month, we were placed back into care at Clark House in Largs. When I was taken there, I was already fearing for my life because of everything I had previously experienced in care.

My sister was forced to go back home, and I was placed into care again on my own. This was extremely distressing for me. Being separated from her made me feel even more alone and vulnerable, and I had no sense of safety or support.

From the moment I arrived here, I felt scared. The environment was chaotic and overwhelming, and I never felt like I was treated as a child. Instead, I felt like I was constantly under threat. There was a member of staff there called Ricky, who was abusive towards me. He would grab me by the throat and throw me around. I remember being restrained in a very painful way, with him sitting on me and taking my breath away. It felt like I was being suffocated, and I was terrified during these incidents.

They would also bend my arms behind my back, causing me significant pain. After these incidents, I could not properly use my arms for days. The physical pain was severe, but the emotional impact was just as damaging. I will never forget the fear and distress I felt in my body during these moments.

What made this even worse was that the other staff members turned a blind eye to what was happening. They ignored the abuse and did nothing to protect me. This made me feel completely helpless, as there was no one I could turn to for safety.

There was a secluded room upstairs where I would be locked away for one or two days at a time. During the night, I would not be allowed to come downstairs. I felt completely isolated and abandoned. The staff showed no interest in our wellbeing and made it clear they did not want to deal with us.

The older children were allowed to beat us, and this often felt like it was for the entertainment of the staff.

They would laugh, torment us, and encourage the behaviour rather than stopping it. I was constantly bullied, physically attacked, and humiliated.

Food was sometimes provided, but it was often cold, stale, and unappealing. We were forced to eat it regardless, which felt degrading and neglectful. Basic care was lacking in many ways.

The situation with personal hygiene was also deeply distressing. I was forced to shower and bathe with my roommate at the same time. This was extremely embarrassing and degrading, and it made me feel stripped of any dignity or privacy.

I was tormented, bullied, and physically assaulted during my time here, and this had a serious impact on my mental health. I continue to struggle with anxiety and post-traumatic stress disorder (PTSD), as well as constant worrying and difficulty managing my emotions. These experiences have affected how I respond to stress and relationships in my life.

We were not properly cared for in terms of clothing either. I remember having to wear trainers with holes in them and going without socks or underwear. This showed a complete lack of care and basic provision. I felt neglected and dehumanised, as though we were treated like animals rather than children who needed protection and support.

The experiences I went through here have stayed with me and continue to affect my mental health, my confidence, and my ability to feel safe in there, they would also take my lunch money and not let me have any pocket money my childhood was robbed i was here being tormented till i was 17, i was effected and beaten and failed by everyone especially the systems, i suffer very badly now i cant cope i suffer with nightmares

ONE THINK HE HAS BEEN IMPACTED BY BADLY AND WANTS RIGHTING DOWN HE HAS CRAVED A FAMIYL THAT MUCH AND TRIED 4 DIFFERENT TIMES HE CANT DO IT HE CANT HAVE ANYONE OR TRUST OR BUILD RELATIONSHIPS, HAS EFFECTED HIM HIS WHOLE LIFE, HE WILL NEVER EVER FORGET OR FORGIVE THIS