

v6.6_ADHOC_Z368_14052026



2016010504 0000 E 30190
Scott Crawford
2/1
1h Halkett Crescent
Alexandria
G83 0QX



Address for your energy supply: 2/1 Halkett Crescent Alexandria G83 0QX

Your gas meter hasn't been topped up. Everything ok?

Dear Mr Scott Crawford

We've noticed that your gas meter hasn't been topped up. We understand there could be a number of reasons for this, such as forgetting to top up, using the wrong card, financial difficulties, or a technical issue.

We'd like to offer you support if you need it. Please get in touch if you're having any difficulties so we can help you stay on supply. We have various ways we can help you manage your energy usage and affordability.

Help and support with your payments

If you're struggling to afford your top ups, please call us on **0345 270 0700** so we can chat about your options and find a solution that works for you.

We're open Monday to Friday 9am - 5pm. You can also get in touch via webchat, which is the quickest way to contact us.

Important information

Remember, you always need to use the most recent card supplied by ScottishPower. If you use the wrong card, your payments won't be credited to the right account and your debt will increase.

You also need to have your latest meter reading and meter serial number when you call - this ensures we help you as efficiently as we can.

Thanks for being a ScottishPower customer.

YOUR ENERGY ACCOUNT

29th May 2026

Gas account number
1605 8736 818



Action required

Top up your meter

Ways to make a payment
towards your balance:

Call us on freephone:
0345 270 0700

See overleaf for further information
on Ways to pay and top up

Here to help

For further support:
scottishpower.co.uk/payg

Webchat at
**[scottishpower.co.uk/
getintouch](https://scottishpower.co.uk/getintouch)**

0345 270 0700

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