



Outlook

Final Redress Scotland Application - Kevin Durkin

From amy.212@redress-scheme.scot <amy.212@redress-scheme.scot>**Date** Tue 2026-08-25 2:00 PM**To** Support - Aiker Legal <support@aikerlegal.org>

Good afternoon Sam,

Thank you for your email.

I can confirm all documents have been added to your clients file.

At this time we are working on applications received in April 2025, as this was received in February 2026 it is still likely to be a while before a caseworker is assigned to review the documentation received to date.

A number of new caseworkers have been recruited recently which should assist in reducing wait times. Once assigned to a caseworker, they will be in touch to discuss next steps.

In the meantime, if you require any further information or clarification please do not hesitate to get in touch.

Kind regards,

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme by replying to this email or calling the numbers below:

Telephone: 0808 175 0808 (freephone)
International: +44 131 297 6500

Email: apply@redress-scheme.scot

Next of Kin applicants should call:

Telephone: 0808 281 7777 (freephone)
International: +44 131 244 2542
Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: nextofkinteam@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

From: support@aikerlegal.org
Sent: 06 August 2026 14:34
To: <apply@redress-scheme.scot>
Subject: Final Redress Scotland Application - Kevin Durkin

Dear Redress Scotland Team,

Further to our initial submission on **13/01/2025**, please find attached the pro forma and final components of the Redress Scotland application case number **APP306868** on behalf of a survivor of historical abuse in care.

Applicant Details:

NAME: **Kevin Durkin**

DOB: **14/09/1964**

We can confirm our client does not have a terminal illness and has no relevant previous criminal convictions. You will note that the certified documents are signed by Raymond Baker.

Glasgow response

- Please note that we are still awaiting a response from Glasgow council however due to the significant backlog of subject access requests Glasgow are experiencing we are submitting the survivor's application now.
- If we subsequently receive a response from Glasgow before Mr Durkin has a panel hearing, then I will send any additional evidence received.

Please confirm whether the documents provided can now be presented to the panel for consideration. Should you require any clarification, or additional documentation at this stage, please don't hesitate to let us know.

Kind regards ,

Sam Morris

Aiker Legal Support Team

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