

Professor Soumen Sengupta
Director, Health and Social Care

Michelle Sherratt
Aiker Legal
MichelleS@aikerlegal.org

Our ref: DPA/WC/LC
Your ref:
Date: 18 March 2026

Dear Ms Sherratt

UK General Data Protection Regulation as supplemented by the Data Protection Act 2018 (GDPR)
Article 15 of the UK GDPR – Right of Access

Thank you for your request to exercise the above right(s) of your client, John Rankine contained within the UK GDPR received by the Council on 22 December 2025 in which you ask for a copy of the following personal data:

All information held by Social Work Resources in relation to your client, John Rankine previously known as John Cossar

Please find attached all information held by Social Work Resources regarding your client, John Rankine.

The Council is withholding some of this information from your client because your client's right of access has been restricted in relation to that information.

Your clients right of access is restricted where we are unable to comply with the request because to do so would mean disclosing the personal data of a third party, where we do not have their consent and, in all the circumstances, it would be unreasonable to give you that third party's personal data (paragraph 16 of Schedule 2 of the Data Protection Act 2018).

Complaints

If you want to complain about the way we have handled your request, you can

- ask the Council's Data Protection Officer to assess and advise on whether the Council has complied with its obligations or
- contact the Information Commissioner and request her to investigate the position.

If you want the Council's Data Protection Officer to investigate, please send your complaint to:

The Data Protection Officer
Finance and Corporate Resources
South Lanarkshire Council
Floor 11
Council Offices
Almada Street
Hamilton

Council Offices, Almada Street, Hamilton ML3 0AA Phone: 0303 123 1008
Email: wendy.cranston@southlanarkshire.gov.uk



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Alternatively, you can complain by email to dp@southlanarkshire.gov.uk

The Information Commissioner

If you want to complain to the Information Commissioner, there are more details on how to do so at the Commissioner's website at www.ico.gov.uk

Application to court

In addition to your right to complain to the DPO and/or the Information Commissioner, you can apply to court for it to determine whether the Council has, in the way that it has handled or responded to your request, has infringed your right of access. If the court decides that the Council has done so, it may order it, in order to ensure that it does comply with your right, to

- take steps specified in the order or
- refrain from taking steps specified in the order.

You should take your own independent legal advice about going to court.

Yours sincerely

Wendy Cranston
Team Leader (Performance, Governance and Planning)