



Outlook

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**Sally Dillon - 14.12.62**

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**From** apply@redress-scheme.scot <apply@redress-scheme.scot>**Date** Wed 2026-01-14 2:16 PM**To** Michelle Sherratt <MichelleS@aikerlegal.org>**Cc** Support - Aiker Legal <support@aikerlegal.org> 5 attachments (626 KB)

Flowchart.pdf; Scotland's Redress Scheme - Survivor Application - Summary of Options - V1.0.pdf; Accessing your Records information sheet - Individually Assessed Payment.docx; Sally Dillon - 14.12.62 - Receipt of Application Letter.docx; Sally Dillon - 14.12.62 - Verifying Your Identity Letter.docx;

Good afternoon,

I am writing in regards to your client, Sally Dillon's application to Scotland's Redress Scheme which was received on 09/01/2026.

I would like to confirm that we are working hard to ensure the application will be assigned to a designated case worker at the earliest opportunity.

In the meantime, we have reviewed the documentation received to date. Please find the attached letter which details the further information required and a flow chart which outlines the application process to share with your client.

You and your client can contact us on the details below if you have any questions or would like additional support.

Kind Regards

## Scotland's Redress Scheme

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If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: [apply@redress-scheme.scot](mailto:apply@redress-scheme.scot)

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

**From:** MichelleS@aikerlegal.org

**Sent:** 09 January 2026 13:47

**To:** <apply@redress-scheme.scot>

**CC:** <support@aikerlegal.org>

**Subject:** Sally Dillon Application Submission, signed declaration & personal statement

Dear Redress Scotland Team I am writing to submit the initial components of a Redress Scotland application on behalf of a survivor of historical abuse in care. Please find enclosed: Application part 1 and signed declaration 10 Application part 3 and signed declaration 4 Sally Dillon Personal Statement Applicant Details: NAME Sally Dillon

DOB: Dec 14th 1962 Address – 15 Luce Avenue, Kilmarnock, KA1 3PE

We are currently in the process of finalising the remaining sections and supporting documents of this application, which will be submitted shortly as part of the full completion for our client above. Should you require any clarification or additional documentation at this stage, please don't hesitate to let us know. Kind regards Michelle Sherratt Aiker Support Aiker Legal Ltd 4a Edison Court, Elice Way, Technology Park, Wrexham, LL13 7YT 0203 004 6549 [www.aikerlegal.org](http://www.aikerlegal.org) SRA number: 8004747

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