



Outlook

Paul O'Neil - 31.12.65

From apply@redress-scheme.scot <apply@redress-scheme.scot>**Date** Wed 2026-04-08 10:32 AM**To** Support - Aiker Legal <support@aikerlegal.org> 5 attachments (627 KB)

Accessing your Records information sheet - Individually Assessed Payment.docx; Paul O'Neil - 31.12.65 - Receipt of Application Letter.docx; Flowchart.pdf; Paul O'Neil - 31.12.65 - Verifying Your Identity Letter.docx; Scotland's Redress Scheme - Survivor Application - Summary of Options - V1.0.pdf;

Good morning,

I am writing in regards to your client, Paul O'Neil's application to Scotland's Redress Scheme.

The further information required is as follows;

- Certified ID
- Care records
- Supporting documentation
- Bank statement

I would like to confirm that we are working hard to ensure the application will be assigned to a designated case worker at the

earliest opportunity.

In the meantime, we have reviewed the documentation received to date. Please find the attached letter which details the further information required and a flow chart which outlines the application process to share with your client.

You and your client can contact us on the details below if you have any questions or would like additional support.

Kind Regards

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: apply@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

From: support@aikerlegal.org

Sent: 30 March 2026 10:00

To: <apply@redress-scheme.scot>

Subject: Paul O'Neil Application Submission, signed declaration & personal statement

Dear Redress Scotland Team

I am writing to submit the initial components of a Redress Scotland application on behalf of a survivor of historical abuse in care.

Please find enclosed:

Application part 1 and signed declaration 10

Application part 3 and signed declaration 4

Paul O'Neil Personal Statement

Applicant Details:

NAME PAUL O'NEIL

DOB: 31/01/1965

Address – 35/4 Gauze Street, Paisley, PA1 1EX.

We are currently in the process of finalising the remaining sections and supporting documents of this application, which will be submitted shortly as part of the full completion for our client above.

Should you require any clarification or additional documentation at this stage, please don't hesitate to let us know.

Kind regards

Michelle Sherratt

Aiker Support

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