

Mr Stephen Burrows
8 St Conals Square
Kirkconnel
DG4 6PH

14th November 2025

Dear Mr Stephen Burrows

Compliance Electrical Safety Inspection: FINAL REMINDER

We are writing to let you know that we have tried on two attempts to gain access to your home to carry out the electrical safety inspection.

An electrician will attend your home on the **Friday 21st November 2025 between 8:00am and 12:30pm** to carry out these works which will take up to 3 hours to complete.

If this appointment is unsuitable, please contact our Customer Services on 0800 011 3447 who will pass your available date and time to our Compliance Team.

If you do not provide access at this appointment, under the **Housing (Scotland) Act 2001** and in accordance with the **Housing (Scotland) Act 2014** Wheatley Homes South have the power to gain access to your home to allow this work to be undertaken.

Therefore, if the electrician is unable to gain access, a force entry visit will be arranged.

Please note, the force entry action refers to gaining access to the property to complete the electrical safety inspection. A joiner is required remove and replace the door lock which may incur a cost to you.

Can you please have any electrical alterations/improvement paperwork ready for the electrician to add to the EICR certificate.

If you have any dogs in the house, can we please ask that the dog be moved into a different room of the house and/or controlled with a harness or a lead.

Under the terms of your Tenancy Agreement, you MUST provide access to carry out this inspection. The electric meter must have credit to allow the inspection to be carried out. Access is needed to your electric meter cupboard, cooker, shower, and sockets. If your electric meter cupboard has items inside, please empty this the day before our visit.

Yours Sincerely

Wheatley Homes South Compliance Team