

28 October 2025

 Utility
Warehouse

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Mrs M Ripley
315 Greenrigg Road
Cumbernauld
Glasgow
Lanarkshire
G67 2PN

508 Edgware Road
The Hyde, London
NW9 5AB
0333 777 0777
uw.co.uk/contact-us



Account number: 9484225

Dear Mrs M Ripley,

We need to review your account - please call us

As you're on the Fuel Direct scheme we need to review your account from time to time to make sure we're giving you all the help and support we can. We've tried calling you so we could run through some quick checks but, unfortunately, we couldn't get hold of you.

Please contact us soon

It's important that you call us on **0333 777 3215** to speak to one of our team. Our lines are open: Mon-Fri, 8.30am – 5.30pm and Saturday, 9am – 4.30pm. Please quote your account number when you call (see above).

Please have your meter reading(s) ready when you call

If you have traditional (non-smart) meters, we'll need your readings. If you're unsure about how to read your meter(s) you can find some help at uw.link/help-with-readings

Need any help or advice?

It's important we speak to you as soon as possible on the number above, so we can review your account. If there's anything else we can help you with just let us know when you call. Or, you can send an email to atp@uw.co.uk and we'll get back to you.

Over the page, you'll also find details of ways Utility Warehouse can help you, as well as organisations and charities that offer free and independent advice about your energy.

Thank you,

The UW Team