

Mr William Hutton  
11D Speirsfield Court  
Castlehead  
Paisley  
Scotland  
PA2 6BT

11<sup>th</sup> December 2025

Dear William

**Re: Aiker Legal Ltd – Redress Application**

Thank you for speaking with me today. I am writing to confirm the details discussed and outline the next steps in support of your Redress Scotland application. You are now seeking to have your experience formally acknowledged through the Scottish redress process.

We understand that you were placed in care at approx. age 12 years old through Renfrewshire social services. You recalled being placed in:

- Nether Kirkton House Children’s Home, Neilston for approx. 2 years
- Newfield Assessment Centre, residential facility at approx. age 14 years. Back and forth several times here for a couple of months at a time whilst moving between other care homes
- Redheugh Children’s Home (adolescent facility), Kilbirnie aged approx. 14/15 years for approx 2 years

We are here to support and assist you in preparing your application with care and dignity.

We can confirm we are in receipt of the following copies:

- Client details and signed documents authorising us to act on your behalf
- A statement documents or records relating to your time in care
- Your preferred method of communication – WhatsApp as email not used much
- Confirmation of whether you would like support in drafting your survivor statement
- Bank Statement

**To move forward, we kindly ask you to please provide the following:**

**A copy of one of the following documents for proof of your address:**

- **a current utility bill (such as gas/electric/water) dated within the last 3 months) or a Tenancy agreement, official letter from a financial institution, HMRC letter regarding tax/child benefit/tax credits etc, DWP letter regarding benefits, Council Tax statement, official letter from NHS or medical professional.**
- **Your son Gary's contact phone or email address. You have requested Gary as your named beneficiary.**

You can scan the document using your phone if you are able to. Alternatively, if you have WhatsApp on your phone, please take a full, clear photo of the document you are providing then send on a WhatsApp message to me on 07984 815011.

Once we receive the required information, we will begin assembling your application, including your care history timeline, supporting documentation, and survivor statement. We will ensure that all materials are reviewed with you before submission, and that you remain in control of the pace and content throughout.

We can now begin the process to reach out with SARs (subject access records – Data Protection) to the relevant authorities, agencies, care institution/charities, NHS and police records or court to gather information to support the completion and submission to Redress Scotland.

All information will be handled securely and in line with our data protection policies, including GDPR compliance.

**Please advise us if there are any changes to your personal details such as your address, telephone number, bank details so we can update your records for the application purposes.**

If you have any questions or would like to speak with me further, please don't hesitate to contact us on 0203 004 6549, via WhatsApp message, or email us at [support@aikerlegal.org](mailto:support@aikerlegal.org)

We are here to support you every step of the way.

Kind regards

*DBradshaw*

Deanna Bradshaw  
Aiker Support