



RE: SAR25/26 - 708/Redress - NRS-DP-2025-1279 - Final response

From Eva.Jacob@gov.scot <Eva.Jacob@gov.scot>

on behalf of

dpa@gov.scot <dpa@gov.scot>

Date Mon 2025-12-29 11:51 AM

To DSAR-ATMR <DSAR-ATMR@aikerlegal.org>

Cc dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>; dpa@gov.scot <dpa@gov.scot>

Our Ref: SAR25/26 - 708/Redress

Dear Ms Ditcher

SUBJECT ACCESS REQUEST

I am writing to you regarding your letter to National Records Scotland dated 23 December 2025, making a request for personal information on behalf of your client, Marshall Ann Douglas.

NRS have passed your request to the Information Assurance and Data Protection team at the Scottish Government to enable a search of records held by the Directorate for Children and Families to be conducted.

I would advise that the Scottish Government do not hold all files in relation to all schools and residential homes and as a result of our searches, I can confirm that we have been unable to locate any documentation based on the information you have provided.

I appreciate that this will be disappointing for your client. However, National Records Scotland will respond to you directly to inform you of the results of the search of their records and may be also in the position to provide details of other public bodies who may hold information relating to your request.

If you are not happy with this outcome and wish to make a complaint, please contact the Scottish Government's Data Protection Officer in the first instance

Data Protection Officer

Victoria Quay

EH6 6QQ

dataprotectionofficer@gov.scot

If, following this review, you still have concerns about the way your data has been handled you can write to the UK Information Commissioner's Office – the regulator for data protection in the UK – at the following address:

Information Commissioner's Office

Wycliffe House Water Lane

Wilmslow

Cheshire
SK9 5AF
Tel: 0303 123 1113 (local rate) or 01625 545 745

You may also find their website <http://www.ico.org.uk/> a useful source of information.

Yours sincerely

Eva

**Eva Jacob | Information Assurance and Data Protection Branch
Digital Citizens Unit | Digital Directorate | Scottish Government**



From: DSAR-ATMR <DSAR-ATMR@aikerlegal.org>
Sent: 23 December 2025 16:38
To: Data protection and information assets Mailbox <dpa@gov.scot>; NRS : Data Protection <dataprotection@nrscotland.gov.uk>; Data Protection <dataprotection@dumgal.gov.uk>
Cc: DSAR-ATMR <DSAR-ATMR@aikerlegal.org>
Subject: DSAR Request - Marshall Ann Douglas

To whom it may concern

We are writing to make a Data Subject Access Request under the UK GDPR and the Data Protection Act 2018. As part of our client's application to the Redress Scheme Scotland.

We request access to records that you hold for our client.

Please see details below:

Client: Marshall Ann Douglas

Date of Birth: 16/01/1984

Address: 12 Lund Crescent, Carlisle CA2 4DB

Previous name: N/A

Mother's name: Joan Wilson (maiden)

Father's name: John William James Douglas

Siblings: Shelley (02/10/1986), Abbie (DOB unknown), Jade (DOB Unknown), Shen (08/11/1994)

Address before care or area lived: 13 Meikleholm Side, Langholm DG13 0PN

Approximate Dates in Care: 1994 - 1996

Institution: Foster Care - Kim & Jonathan in Dalbeattie for 3 years

Please find attached a signed mandate on behalf of our client authorising the release of this information. If you require any further information, please do not hesitate to contact our office.

Kind Regards,

Rebekah Ditcher,
Aiker Support.



Aiker Legal Ltd
4a Edison Court, Elice Way,
Technology Park,
Wrexham,
LL13 7YT



0203 004 6549



www.aikerlegal.org

SRA number: 8004747

Disclaimer: This e-mail is intended solely for the person to whom it is addressed and may contain confidential or privileged information. If you have received it in error please notify us immediately and destroy this e-mail and any attachments. In addition, you must not disclose, copy, distribute or take any action in reliance on this e-mail or any attachments. Any views or opinions presented in this e-mail are solely of the author and do not necessarily represent those of Aiker Legal Limited. E-mail may be susceptible to data corruption, interception, unauthorised amendment, viruses.

This e-mail (and any files or other attachments transmitted with it) is intended solely for the attention of the addressee(s). Unauthorised use, disclosure, storage, copying or distribution of any part of this e-mail is not permitted. If you are not the intended recipient please destroy the email, remove any copies from your system and inform the sender immediately by return.

Communications with the Scottish Government may be monitored or recorded in order to secure the effective operation of the system and for other lawful purposes. The views or opinions contained within this e-mail may not necessarily reflect those of the Scottish Government.
