

## Section 4: Declaration and privacy notice

In this section, you must sign your form.

For information about how Scotland's Redress Scheme will record and protect your personal information, please read the Privacy Notice for Scotland's Redress Scheme. You can find this on [mygov.scot/redress](https://mygov.scot/redress).

Before you send your application you must agree to these statements:

I confirm that the details and information I have given in this application form are true and accurate to the best of my knowledge and belief.

I understand that I must notify Scotland's Redress Scheme of changes in my circumstances that may affect my application.

I confirm that if any of the information I gave in Part 1, Section 8 (related to previous payments and convictions) changes, I must let my case worker know.

I confirm that any documents I have provided in support of my application are genuine and any copy is a true copy of the original. I understand that if I provide a document which is not genuine, I may be subject to court proceedings.

I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

Your signature

*Marshallann Douglas*

Date

28/11/2025

## Section 10: Declaration and privacy notice

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Your signature



Date

28/11/2025

## Section 3: Declaration and privacy notice

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I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

Your signature

*Marshallann Douglas*

Date

28/11/2025

### **Non-Contentious Business Agreement (Historic Abuse cases)**

This Agreement is a legally binding contract between you and your solicitor. The Conditions are part of the Agreement. Before you sign the Authority, Form or give any instructions, please read everything carefully.

Agreement Date:

Between:

Us, We: **Aiker Legal Ltd**

And

You, Your, the Client: Marshallann Douglas

#### **Scope of work included in this Agreement**

All the work we do on your claim for compensation arising from personal historic abuse.

#### **Scope of work excluded from this Agreement**

The issue of court proceedings and any work consequent to the issue of court proceedings.

#### **1. Paying us if you Win**

If you win your claim, you pay us 20% of the compensation that we recover on your behalf in respect of our fees, plus applicable VAT at the standard rate (currently 20% of our fees). You also pay us any pre-agreed disbursements (these are costs incurred to move the case forward or to gather critical evidence) that we make on your behalf, plus any applicable VAT.

Our fees reflect the following factors.

- (i) if you lose, Aiker Legal will not charge anything
- (ii) your case is complex and involves specialised knowledge on our part
- (iii) the time we spend on your case
- (iv) the volume of documents
- (v) the amount of money involved
- (vi) the importance of this matter to you
- (vii) what we consider to be a fair and reasonable charge for the work we do on your case.

[enquiries@aikerlegal.org](mailto:enquiries@aikerlegal.org) [www.aikerlegal.org](http://www.aikerlegal.org) 0203 004 6549

Aiker Legal Limited, Registered under the Data Protection Act 2018, Reference ZA775443.

Aiker Legal Limited is registered in England and Wales company number 13551495 at address: Unit 4B Edison Court, Ellice Way, Wrexham Technology Park, Wrexham, LL13 7YT.

Aiker Legal Limited is an alternative business structure law firm regulated by the SRA, reference: 8004747.

## 2. Paying us if you Lose

If you do not gain an award of compensation following your claim, you do not pay us anything except any pre-agreed disbursements and any applicable VAT.

## 3. Paying us if you end the Agreement

You can end this Agreement at any time.

- (i) if you end the agreement before we complete the full submission of your claim, you will pay a percentage of £2,000 depending on the volume of work completed at that date.
- (ii) if you end the agreement after an award has been granted you must pay the full fees as described in clause 1.
- (iii) if you end this Agreement after the full submission of your claim but before a claim settlement is made, you must pay the full fees as described in clause 1.

## 4. Paying us if we end the Agreement

We can end this Agreement if you do not keep to your responsibilities as set out in this Agreement (EG, if you do not respond or cooperate). You then are liable to pay us our pre-agreed disbursements and our fees at a percentage of £2,000, depending on the volume of work completed by that date.

We can end this Agreement if you reject our advice about accepting a settlement. You then are liable to pay us our pre-agreed disbursements and our fees at a percentage of £2,000, depending on the volume of work completed by that date.

We can end this Agreement if we believe that you are unlikely to win. You do not then have to pay us anything except our disbursements, assuming you have pre-agreed to any such disbursements.

## 5. Your responsibilities

Your responsibilities are to:

[enquiries@aikerlegal.org](mailto:enquiries@aikerlegal.org) [www.aikerlegal.org](http://www.aikerlegal.org) 0203 004 6549

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- (a) Give us clear instructions promptly which allow us to work on your claim properly.
- (b) Not to ask us to work in an improper or unreasonable way.
- (c) Not to deliberately mislead us or lie or exaggerate your claim.
- (d) Co-operate with us in pursuing your claim.
- (e) Pay for disbursements promptly when we ask for them.

#### 6. Our responsibilities

Our responsibilities are to:

- (a) Always act in your best interests, subject to our professional obligations.
- (b) Explain to you the risks and benefits of pursuing your claim.
- (c) Give you our best advice about whether to accept any offer of settlement.
- (d) Give you the best information possible about the likely costs of your claim.

#### 7. Paying us from your compensation

If you win you pay us the agreed percentage of the compensation that we recover on your behalf and any disbursements. You agree that we may receive on your behalf the money you recover. Upon Redress settlement, the money will be paid into your chosen account as per your initial redress application instructions, please advise us if you there are ever any changes to your bank details.

On receipt of the redress funds Aiker Legal will invoice you for the agreed fees as per this signed Agreement. The invoice will clearly state where you will need to transfer the funds to settle your account in full within seven (7) days.

#### 8. Late Payment of Success Fee

The Client shall pay the Success Fee within seven (7) days of receipt of any redress award or compensation payment. In the event that the Success Fee is not received by the Firm within the said seven (7) day period, the Client shall be deemed to be in default.

Upon such default, the Firm reserves the right to charge:

- (a) a late payment fee of £100 (one hundred pounds) per business day until payment in full is received; and
- (b) interest on the outstanding amount at the prevailing Bank of England base rate, accruing daily from the date payment became due until the date payment is made in full.

All costs and expenses reasonably incurred by the Firm in recovering any overdue amounts shall also be recoverable from the Client on a full indemnity basis.

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9. Billing you for additional costs (“Disbursements”)

We will send our request to authorise any disbursements as and when it becomes necessary, for your prior approval. We will send you a final invoice of our fees and disbursements at the conclusion of your claim.

10. Rights to assessment under section 70 of the Solicitors Act 1974

You have a right to have our final bill (invoice) assessed by the Court under section 70 of the Solicitors Act 1974. Strict time limits apply for you to make any application for such an assessment. Those time limits are specified in section 70 of the Solicitors Act 1974 and if in doubt you should seek immediate legal advice.

11. In the Event of your Death

This Agreement is transferrable in full to your estate in the event of death. We will remain entitled to recover our fees from any awards made after your death. Your beneficiaries or the Executor of your Will are then liable to pay us our disbursements, and our fees as described in Clause 1.

What happens after this Agreement ends

After this Agreement ends, if any money is owing to us from you, we have the right to preserve our lien and may refuse to release documents to you or any new solicitor until that money has been paid.

Explanation of terms used.

- (a) Our Fees  
The percentage share of compensation we recover on your behalf that you agree to pay us, plus VAT.
- (b) Claim  
Your demand for compensation relating to personal historic abuse.
- (c) Compensation  
Money that we recover on your behalf.
- (d) Disbursements  
Payments that we make on your behalf including experts fees or travelling expenses.

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- (e) Lien  
Our right to keep all papers, documents, money, or other property held on your behalf until all money due to us is paid. A lien may be applied after this Agreement ends.
- (f) Lose  
Your claim for compensation has failed or you have stopped it on our advice.
- (g) Win  
Your claim for compensation is decided in your favour by an award or settlement of money.

By signing the Authority form and or by providing continuing instructions, You, the Client, agree that You will be bound by and will fulfil your part of this agreement and comply with the Terms & Conditions above.

Client Name: Marshallann Douglas

Signed: 

Dated: 28/11/2025

Reference:

Signed for Aiker Legal Ltd:

A handwritten signature in black ink, appearing to be "Raymond Baker", with a long horizontal line extending to the right.

Raymond Baker

Compliance Director

Date:

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Cancellation Notice

Your Non contentious Business Agreement or “No Win No Fee Agreement” with Us forms the contract between You and Us. YOU MAY CANCEL THIS NON-CONTENTIOUS BUSINESS AGREEMENT WITHOUT CHARGE, if You do so WITHIN 14 DAYS from the date upon which you received this notice from Us. If You wish to cancel the contract, You MUST DO SO IN WRITING and deliver personally or send (Which may be by electronic mail) notice to the person named below. You may use this form if you want to, but you do not have to.

To meet the cancellation deadline, it is sufficient for you to send Your communication concerning your exercise of the right to cancel before the cancellation period has expired. However, where a dispute arises it is for you to show that the contract was cancelled within the relevant cancellation period.

NOTICE OF CANCELLATION OF NON-CONTENTIOUS BUSINESS AGREEMENT

To Aiker Legal Limited, Unit 4B Edison Court, Ellice Way, Wrexham Technology Park, Wrexham, LL13 7YT.

Email: [enquiries@aikerlegal.org](mailto:enquiries@aikerlegal.org)

I, Client (Full Name); ....., hereby give notice that I wish to cancel my Non-contentious Business Agreement under your reference case.

key.....

Signed.

Full Name.

Date.

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Date: 28/11/2025

**Medical Authorisation Mandate – Redress Scotland**

Client Full Name: Marshallann Douglas

Date of Birth: Jan 16th 1984

Current Address: 12 Lund Crescent Carlisle CA2 4DB

Name of GP Practice/Health board/ Hospital: \_\_\_\_\_

Warrick Road surgery Carslie

Address of GP Practice/Health board/ Hospital: \_\_\_\_\_

Warrick Road surgery Carslie

Subject: Authorisation to Release Medical Records – Redress Scotland Application

I, the undersigned, hereby authorise the release of my medical records to my legal representative **Aiker Legal Limited** for the purpose of supporting my application to Redress Scotland under the Redress for Survivors (Historical Child Abuse in Care) (Scotland) Act 2021.

I consent to the release of:

- GP records, hospital records, and mental health notes
- Documentation referencing trauma, abuse, neglect, or care placements
- Records from approximately [Insert Date Range, e.g., 1975–1995]
- Any correspondence with social work, residential care staff, or Children’s Hearings (if held in your files)

Please send the records to:

Aiker Legal Limited

Raymond Baker

[support@aikerlegal.org](mailto:support@aikerlegal.org) or [DSAR-ATMR@aikerlegal.org](mailto:DSAR-ATMR@aikerlegal.org)

I understand that these records may contain sensitive information and give full consent for their release for the purpose stated above. This authorisation remains valid for 12 months from the date of signing unless revoked in writing.

Signed: *Marshallann Douglas*

Print Name: Marshallann Douglas

Date: 28/11/2025

+44 (0) 203 004 6549

[support@aikerlegal.org](mailto:support@aikerlegal.org)

[www.aikerlegal.org](http://www.aikerlegal.org)

Unit 4 Edison Court, Ellice Way, Wrexham Technology Park, Wrexham, LL13 7YT

Company Reg No. 13551495 VAT Reg No. 438 526 476. Authorised & Regulated by the Solicitors Regulation Authority ID No. 8004747

Registered address: 4 Edison Court Ellice Way, Wrexham Technology Park, Wrexham, Wales, LL13 7YT

Date: 28/11/2025

**Data Subject Access Request (DSAR) Authorisation Mandate**

Client Full Name: Marshallann Douglas

Date of Birth: Jan 16th 1984

Current Address: 12 Lund Crescent Carlisle CA2 4DB

Subject: Authorisation to Act – Data Subject Access Request (DSAR)

I, the undersigned, hereby authorise [Insert Name of Legal Firm or Representative] to act on my behalf in submitting a Data Subject Access Request (DSAR) under the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

I consent to the release of any personal data held by your organisation that may relate to:

- My time in care, including placement records, case notes, and correspondence
- Any documentation referencing trauma, abuse, neglect, or institutional involvement
- Any interactions with social work, health services, education, or legal authorities

This authorisation permits Aiker Legal Limited to:

- Submit a DSAR on my behalf
- Receive copies of my personal data
- Communicate with your organisation regarding the scope and fulfilment of the request

I understand the sensitive nature of these records and confirm that this mandate is issued voluntarily and with full consent. This authorisation remains valid for 12 months from the date of signing unless revoked in writing.

Signed: *Marshallann Douglas*

Print Name: Marshallann Douglas

Date: 28/11/2025

# Signature Certificate

Reference number: 4A7DD893-C652-4443-A253-65105BD29E7A

Sent on November 28, 2025 2:19 PM UTC

Signed By

Signature

**Marshallann Douglas**  
marshyred50@gmail.com

Viewed: November 28, 2025 2:19 PM UTC  
Signed: November 28, 2025 2:24 PM UTC

A rectangular box containing a handwritten signature in black ink that reads "Marshallann Douglas".

IP address: 5.133.46.108  
Location: Carlisle, GB

Document completed by all parties on  
November 28, 2025 2:24 PM UTC





Transforming lives  
Revitalising neighbourhoods

27 November 2025

Your tenancy reference: 9666003638002  
ne Payment Reference: 6335378000020353429

0000104 NGAGE\_291308327 1#1

Online/Telepho  
Miss M Douglas  
12 Lund Crescent  
Carlisle  
CA2 4DB



**You are receiving this letter because your account is in arrears.**

Dear Miss Douglas

**Overdue rent / charges of £187.72 as at 27 November 2025**

You are currently behind on your rent payments. It is a condition of your tenancy that your rent is paid in advance of the date due, and your account should not fall into arrears between payments