

21 August 2026

Dear Mr Haney,

Thank you for completing your application for redress through Scotland's Redress Scheme. I can confirm that this was received by Redress Scotland from the Scottish Government casework team on 21 August 2026.

Redress Scotland is the independent body which makes decisions about applications to Scotland's Redress Scheme. We aim to treat everyone with dignity, respect and compassion and to be honest and clear in all our communication.

Now that we have received your application, we will arrange for it to be considered by a panel. A panel is made up of 2 or 3 independent people who will meet together on a 'panel sitting day'.

We will write to you again as soon as we can to let you know the date that the panel will take place. We will also advise you if we have to change the date of the panel sitting day. We would normally expect the panel to take place within 6 weeks from when we received your application.

All of the Panel Members will carefully read your application and the information you have provided before the panel sitting day. On the day of panel, they will come together to discuss the information and reach a decision. Their decision on your application is called a "determination".

After the panel sitting day, the panel members will write a letter to let you know their decision and the reasons they made the decision. They will also provide information about next steps. This letter will be sent to your Scottish Government caseworker who will forward it on to you.

You can find more information about Redress Scotland and the process for considering applications at www.redress.scot. We regularly update information about timescales for decisions at www.redress.scot/applying-for-redress. If you want to find out more about what is happening with your application, you can also contact us on 0300 244 9090 or enquiries@redress.scot.

Yours sincerely,



Kirsty Christie
Head of Operations
Redress Scotland