



Outlook

Mark Johnston - DOB 20/06/1982

From apply@redress-scheme.scot <apply@redress-scheme.scot>**Date** Tue 2025-12-30 3:58 PM**To** Michelle Sherratt <MichelleS@aikerlegal.org> 5 attachments (603 KB)

Mark Johnston - Scotlands Redress Scheme - First Assessment letter.docx; Accessing your Records information sheet - Individually Assessed Payment.docx; Confirming your identity as part of Scotland's Redress Scheme.docx; Flowchart.pdf; Scotland's Redress Scheme - Survivor Application - Summary of Options - V1.0.pdf;

Good afternoon,

I am writing in regards to your client, Mark Johnston's application to Scotland's Redress Scheme which was received on 17 December 2025.

I would like to confirm that we are working hard to ensure the application will be assigned to a designated case worker at the earliest opportunity.

In the meantime, we have reviewed the documentation received to date. Please find the attached letter which details the further information required and a flow chart which outlines the application process to share with your client.

You and your client can contact us on the details below if you have any questions or would like additional support.

Kind Regards

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: apply@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

From: MichelleS@aikerlegal.org

Sent: 17 December 2025 11:46

To: <apply@redress-scheme.scot>

CC: <support@aikerlegal.org>

Subject: Mark Johnston Application, signed declaration & personal statement

Dear Redress Scotland Team

I am writing to submit the initial components of a Redress Scotland application on behalf of a survivor of historical abuse in care.

Please find enclosed:

Application part 1 and signed declaration 10

Application part 3 and signed declaration 4

Mark Johnston Personal Statement

Applicant Details:

NAME Mark Johnston

DOB: 20th of June 1982

Address – 77 Winifred Street, Kirkaldy fife KY2 5SS

We are currently in the process of finalising the remaining sections and supporting documents of this application, which will be submitted shortly as part of the full completion for our client above.

Should you require any clarification or additional documentation at this stage, please don't hesitate to let us know.

Kind regards

Michelle Sherratt

Aiker Support

Merry Christmas! We will close December 23rd 16:30 for the festive period and re-open January 5th 09:00.

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