



Mr Mark Johnston  
77 Winifred Street  
KIRKCALDY  
KY2 5SS



00215 / 31600B  
00AU2

Chat with us online at:  
[help.ovoenergy.com](https://help.ovoenergy.com)

Call us on:  
0330 303 5063

Monday to Friday  
9am to 5pm

Account Number:  
23595505

11 November 2025

# Hello, here's your energy bill from 7 October 2025 to 6 November 2025



Your energy bill for Mr Mark Johnston

## 1. Check your bill at a glance

On 7 October 2025, your balance was: **£8,110.78 in debit**

This is the balance from your last bill.

Your charges since then: **£173.41**

 Electricity  Gas

This is for your home's energy use, standing charges, 5% VAT, and add-ons, minus any discounts. Find out what standing charges are at [ovoenergy.com/guides/energy-guides/understanding-your-energy-bill](https://ovoenergy.com/guides/energy-guides/understanding-your-energy-bill) Sent a meter reading lately? If we got it in time, then it's been used to make this bill more accurate.

Payments you've made since your last bill: **£0.00**

This covers any top-up payments, minus any refunds you've had.

**£ Your new balance is: £8,284.19 in debit**

This is the amount you need to pay

- It's the balance from your last bill
- Minus your charges
- Plus your payments and any refunds

## 2. View your bill in detail

Your bill is included with this letter. It shows how much energy your home used.


## 3. Clear your balance

It's quickest to make a payment in your online account at [my.ovoenergy.com](https://my.ovoenergy.com), or set up a Direct Debit. There are more payment options on page 2. If your payment is late, you might be charged £15.

**£ The amount due: £8,284.19 in debit**



Please pay by: **25 November 2025**

 Book a smart meter  
upgrade today

No more surprises - enjoy accurate bills  
with an upgrade at no extra cost.

1. Book your appointment at  
[ovoenergy.com/smart-meter-booking](https://ovoenergy.com/smart-meter-booking)

2. Or call **0345 075 0094**  
Monday to Friday, 8am to 5pm.

A smart meter tracks your home's  
energy use in real time, so you'll only  
pay for the energy you use. Plus, it  
sends your readings automatically and  
helps you find ways to save.

Track your energy  
use with our app

Managing your energy is easy with the  
OVO app.