



Trevor Trueman
5 Shaw Road
Templand
Lockerbie
DG11 1TX



Your account number: A-800EC288
10 November 2025



31800/3478B60JK00007/0001070



Hi Mr Trueman,

Your smart meter needs our help – fast.

We were in touch recently to let you know your smart meter isn't sending us regular readings.

Please call us now on **0345 862 3405**, 9am to 5pm, Monday to Friday, so we can arrange for a technician to reconnect your meter or fit a replacement.

We'll soon have you up and running again, with accurate billing and the chance to see at a glance how much you're spending on energy. We look forward to hearing from you.

Any way we can help, we will.

The E.ON Next Team



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