



Outlook

Malcolm Conway Final Application Submission

From apply@redress-scheme.scot <apply@redress-scheme.scot>

Date Sat 2026-07-11 10:46 AM

To Support - Aiker Legal <support@aikerlegal.org>

Good morning Sam,

Thank you for your email and apologies for the delayed reply.

To confirm we have received these documents for Malcolm Conway and have uploaded them to his record.

I note that Malcolm has no terminal illness and no relevant serious convictions.

We are currently allocating applications received in March 2025 to caseworkers and Malcolm's application was received in December 2025. Once a caseworker has been assigned, they will review all information and documentation held on file to determine whether any further information is required. If the application is ready to progress, it will then be submitted for quality assurance before being referred to Redress Scotland for consideration.

If you have any questions please let me know.

Kind Regards,

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: apply@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

From: support@aikerlegal.org

Sent: 25 June 2026 13:06

To: <apply@redress-scheme.scot>

Subject: Malcolm Conway Final Application Submission

Dear Redress Scotland Team,

Further to our initial submission on **02/12/2025**, please find attached the pro forma and final components of the Redress Scotland application case number **APP000578** on behalf of a survivor of historical abuse in care.

Applicant Details:

NAME: **Malcolm Conway**

DOB: **25/02/1964**

We can confirm our client does not have a terminal illness and has no relevant previous criminal convictions. You will note that the certified documents are signed by Matthew Reynard.

Please confirm whether the documents provided can now be presented to the panel for consideration. Should you require any clarification, or additional documentation at this stage, please don't hesitate to let us know.

Kind regards ,

Sam Morris

Aiker Legal Support Team

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