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Barclays  
Dept DCOS/DCOF  
Saffron Road  
Leicester  
LE87 2BB

Barclays.com

5 February 2026

Our Ref: DCD/05123118001K260



MR WILLIAM MCINTYRE  
THE MATTHEW 25 MISSION  
SEASIDE  
EASTBOURNE  
BN22 7NN



Dear MR WILLIAM MCINTYRE,  
Card ending: 2198

## An update on your fraud claim

Thanks for letting us know which transactions you're disputing – we've enclosed a list for your records.

We've cancelled your card, so if you still have it, please destroy it securely. If you've asked us for a replacement, you should receive it within seven working days. If you've ordered a PIN, we'll send it separately – you should receive everything within nine working days.

Your new card details are automatically updated in your Barclays app and any wallets, like Apple Wallet and Google Wallet. You can make payments as normal using your wallet while you wait for your physical card.

We'll only be in touch if we need any more information about your claim.

## We're here to help

We understand that experiencing fraud can be very worrying. You'll find lots of information about fraud, including what we do to protect you and some simple steps that can help you reduce the risk of fraud at [barclays.co.uk/fraud-and-scams/fraud-protection](https://barclays.co.uk/fraud-and-scams/fraud-protection)

Yours sincerely

Your Barclays Team

You can get this in Braille, large print or audio by contacting any UK Barclays branch to advise us of your requirements.

\*Call charges may apply. Please check with your service provider. To maintain a quality service we may monitor or record phone calls.

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Registered in England. Registered No. 9740322. Registered Office: 1 Churchill Place, London E14 5HP.

Sort code: 202540 Account number: 03989240  
Card ending: 2198  
Case reference : C-33983169

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Disputed transactions

<u>Statement date</u>	<u>Merchant name</u>	<u>Amount</u>
29/01/2026	SharkNinja	£149.99



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