Bill date	Account number	Bill reference	Page
13 Oct 2025	GB 3170 9860	M008 1L	1 of 3

B

64029 009661 0054 E 30700

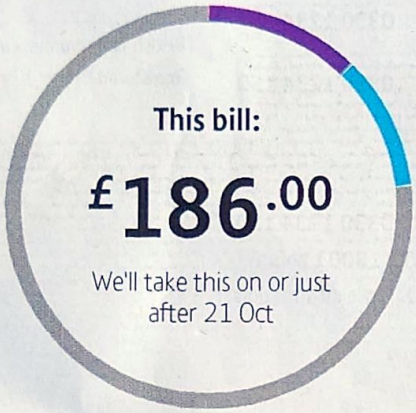
Miss S Mcdonald
A12
20 Harriet Place
Glasgow
G43 1HR

Hello Miss MCDONALD

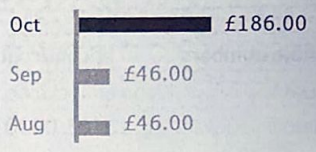
Here's your bill for October.

Your last bill:
£46.00

✓ Thanks for paying your bill in full



Your recent bills:



£23.00
Broadband Package

> Your regular charges are £23.00

see page 3 for details

£20.00
TV & Entertainment

> Your regular charges are £20.00

see page 3 for details

£143.00
Other Charges

> There's a £140.00 charge because you have not returned your equipment

> There's a £3.00 charge for having a paper bill

see page 3 for details

1/2

Save up to £36.00 a year!

Switch to paper-free billing now.

Go to www.bt.com/paperfree to find out how.

If someone you know would like support in getting online, visit www.bt.com/seniorskills for all the training and support needed to make the most of life in a digital world.

Digital Voice is coming

We'll be moving our existing phone lines to Digital Voice, BT's new digital home phone service delivered through a broadband connection. It's an update all providers will be making across the UK. When it's time to switch we'll be in touch or we'll discuss it with you if you call about your broadband plan. During the switch to Digital Voice, we'll give you all the information you need and you can find helpful FAQs at bt.com/digitalvoice