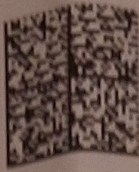


If you call or write to us, please  
use this reference: NW766627A



Department  
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28 October 2025

## Personal Independence Payment

### About your Motability agreement

Dear Miss Halliday

We are writing to tell you about your Motability agreement and how it affects your Personal Independence Payment (PIP).

We have been told you have set up an agreement with Motability Operations from 29 October 2025.

From this date we will pay Motability Operations all of the mobility part of PIP every 4 weeks.

If you get the daily living part of PIP, this will continue to be paid to you.

If we have paid you any money for the mobility part of PIP after 29 October 2025 you may have to pay this money to Motability Operations. If so, they will contact you to ask for it.