



Miss Mandy Miller
40 KEPPLHILLS DRIVE
BUCKSBURN
ABERDEEN
AB21 9PQ



310 B/00014
0001078

29 September 2025

Your Account Number: 623229772669

Amount Overdue: £93.50

There's an overdue amount on your Sky account

Hello Mandy,

We're writing to let you know that you're £93.50 overdue on your Sky account. Please be aware that if you do not clear this balance in full your Sky services will be suspended.

Failure to make payment at the earliest opportunity, may also result in a late payment fee of £10.00 being applied to your account, prior to your service being restricted.

If you've recently settled your account, please just ignore this letter and carry on enjoying all your Sky services.

If however you haven't settled your account yet, once your Sky services are suspended you'll be unable to access them until you have cleared your balance and provided us with Direct Debit details for your ongoing payment.

There is a quick and simple way to keep your services active. Either:

1. Visit our Online Help Article and follow the appropriate steps [sky.com/help/articles/bills-and-payments-management](https://www.sky.com/help/articles/bills-and-payments-management)
2. Press **Home** on your Sky Q remote and go to **My Account**
3. Call us on **03332 022 133**.

Online is an easy way to manage your account because you're also able to view bills, change your payment date or your PIN, keep track of orders and much more.

As you're a Sky Talk customer, the only calls you'll be able to make if your account is suspended will be to the emergency services (999/112) and certain freephone numbers (0800/0808/0500).

As we don't want to suspend your Sky services, we hope you get your account settled soon.

Yours sincerely,

Your Sky Team