



00011/00041

MARC ASHTON  
114 DICKSON DRIVE  
IRVINE  
Scotland  
KA12 9HD

30700

**Carer Support New Claims**  
**PO Box 10328**  
**DUNDEE**  
**DD1 9HE**  
**Freephone: 0800 182 2222**  
**[mygov.scot/benefits](https://mygov.scot/benefits)**

**19 August 2025**

Dear MARC,

As part of your application for Carer Support Payment Program, we need to confirm your identity.

We're writing to you to let you know we'll contact you to book a face to face appointment. If you've already booked an appointment, please use this letter to confirm what documents you'll need to bring to your appointment.

You'll need to provide some documents to confirm your identity. At your appointment we'll check these documents. The appointment should last around 15 minutes.

### **Next steps**

We'll call you to make an appointment. If you have not heard from us within 7 days of getting this letter, you should call us free on 0800 182 2222.

Complete part 2 of your application if you've not done it already. You do not need to wait to complete it until we've contacted you to book the appointment to confirm your identity.

### **What documents we need to see**

#### **1. Photographic identification**

Your document must not be expired.

If you do not have access to any of the identity documents listed, we can discuss alternative options when we call you to book your appointment.

Choose one document from:

**Dignity, fairness, respect.**