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**RE: Data Subject Access Request - M. Ferguson - NRS-DP-2025-1212 - Aiker Legal Ltd - Response - 23 March 2026**

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**From** Malgorzata.Palgan@nrscotland.gov.uk <Malgorzata.Palgan@nrscotland.gov.uk>  
on behalf of  
dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>  
**Date** Sun 22/03/2026 11:11  
**To** DSAR-ATMR <DSAR-ATMR@aikerlegal.org>  
**Cc** dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>

Your reference: Marjory Ferguson  
NRS reference: NRS-DP-2025-1212  
SG reference: SAR25/26 - 655/Redress

Dear Sirs,

### **Subject Access Request**

Thank you for the subject access request of 15 December 2025 you made on behalf of your client.

### **Scottish Government (SG) Records**

National Records of Scotland (NRS) holds records on behalf of SG. These records include exempt/closed government files relating to approved and List D schools, children's homes, and prison and borstal services. SG remains the data controller for these records and makes all decisions on access.

We carried out searches of the NRS archival catalogue for records relating to the 'Florencebouth Children's Home' where your client was placed, in the timeframe specified. This search returned no SG records relevant to your request.

Please note we carried out searches for 'Florencebouth' and 'Florence Booth House'. We believe the 'Florence Booth House' is the correct name of the establishment which was closed in 1991 and reopened as 'Clement Park Hostel' and we searched using that name too, without a success.

We also sent your request to the SG Information Assurance and Data Protection Branch (SG IADP) mailbox at [dpa@gov.scot](mailto:dpa@gov.scot). This branch coordinates searches of the exempt/closed records for which SG are responsible. They will be in contact with you, unless they have already responded to a request you made for this information.

### **Scottish Courts and Tribunals Service (SCTS) Records**

NRS also holds historical court records on behalf of the [Scottish Courts and Tribunals Service](#) (SCTS). These include exempt/closed records created around the time a child was placed in care which may sometimes contain relevant information. Sheriff court records include Juvenile Court Registers (up until 1971), Social Work Court Records (1971 onwards) and 'B' Registers of summary applications. Other court records may also contain evidence of time spent in care, such as adult court records and parental divorce records.

Please note, some Sheriff Court record types have only survived for certain courts and in certain areas. For more information regarding court records, please see our [Time in Care Records](#) research guide.

Based on the information provided in your request we have not identified any relevant court records. This is due to the nature of the care setting. Florence Booth House in Dundee was a Salvation Army Home, and Sheriff Court records would not be relevant to this care setting.

## **Other resources**

### Care home, residential school and foster home records

NRS is the archive of the Scottish Government (SG). The information produced by SG is about the direction of the care service across the whole country, but not individual care records. We may, for example, hold records about the Government's position on the provision of care, about the legislation governing care and directives about the regulation of residential care across Scotland, but NRS does not hold case files on residents of care homes, foster homes, or residential schools.

The case files of residents and the records of the schools and homes, should they have survived, tend to be held by the Council that had responsibility for providing care locally. The local authority archivists are often best placed to know the extent of the records held by the authority.

For records for Florence Booth House we recommend you contact, if you have not already done so, [Salvation Army](#), and hopefully they might be able to help you further with your search.

### Social work records

NRS does not hold social service records. Social work records should be held by the appropriate local authority, and you should contact them to ask for their help in finding and accessing the relevant case files, if there are any. You could do this through the local Social Services Department, but you might also want to speak to the local authority archivists who are often best placed to know the extent of the records held by the authority.

The National Archives directory of archives lists contact details for local authority archives in the UK: <https://discovery.nationalarchives.gov.uk/find-an-archive>.

### Medical/Health Records

While NRS does maintain the National Health Service Central Register (NHSCR), we do not hold health/medical records.

For access to health/medical records we usually recommend to make a subject access request directly to a place of treatment, e.g. hospital, GP practice or relevant [NHS Health Board](#). You will find information on how to access medical records on their individual websites.

### Supplementary information

When you make a subject access request, we are required by data protection law to provide you with other information about how we process your personal data. Our main privacy

notice provides further information about how we may process personal information:  
<https://www.nrscotland.gov.uk/privacy>.

Your right to request a review

If you are not satisfied with the way NRS has responded to your request or handled your information by the response from NRS to your Data Subject Request, you should first ask us to conduct an internal review.

Thereafter, if you still believe that NRS has not dealt with your complaint properly or if you believe your personal information is being processed in a way that does not comply with legislation you have the right to lodge a complaint with the Information Commissioner's Office. The ICO helpline number is 0303 123 1113, or you may access further information on their website <https://ico.org.uk/concerns/>.

I hope you find this information of assistance.

Kind regards,  
Maggie

**Malgorzata (Maggie) Palgan | Senior Information Governance Officer**

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