



West Lothian
Council

Lesly Edwards

6332 8512 1492 0305

Valid to - 17 DEC 2026

ITSO 6333597 0273 2709 8018

saltirecard

Eisworth Associates Ltd
Certified to be a true copy of the original
document and a true likeness of the client.
Name: Raymond Baker FCA No: RVB00005
Signed: *Raymond Baker*
Date: 11.2.2025

Raymond Baker

Most people pay for their dental treatment unless they qualify for exemption. Only a minority in your area wrongly claim exemption, diverting money away from patients like you who rely on NHS healthcare. Make sure you are not one of them. Check your exemption entitlement.

Our records show that you visited your dentist and completed your treatment on 02-OCT-2024. An exemption claim for Income Related Employment Support Allowance has been received from your dentist for the dental treatment and the NHS paid the following amount for you:

£384.00 Your customer ID/reference number: 1749395

We checked your exemption entitlement with the relevant agency and the check failed to confirm your exemption. If you were not exempt then you should pay now online. Or use our automated telephone payment line (see overleaf for all payment methods). If you believe you were exempt from this charge, please send us evidence as detailed in the enclosed information sheet. If your exemption is confirmed, there will be no further contact from us.

You will not incur a penalty charge of up to £100.00. If you fail to pay or prove your entitlement within 28 days you will incur a penalty charge of up to £100.00.

You can contact us by email at nhs.cspsct@nhs.scot or call 0345 601 2912, Monday to Friday from 09.00 to 16.00 and Friday until 15.30.

Yours sincerely
 Mark Smith
 Patient Claims Manager

The information on exemptions can be found at: www.nhs.scot/patient-exemption

1. Pay online
www.nhs.scot/patient-exemption
 FREE
2. Provide details including your ID/reference number
3. Click "Make payment"
4. Select payment method and complete card details
5. Click "Make payment"

NHS National Services Scotland
 Patient Claims Team
 Gyle Square
 1 South Gyle Crescent
 Edinburgh
 EH12 9EB

Date: 22-JAN-2026
 Customer ID/Ref: 1749395
 Email: nhs.cspsct@nhs.scot
 Automated Telephone Payline: 0345 601 2912
(Calls are recorded for training and quality purposes)

31500A
 PRIVATE & CONFIDENTIAL
 Ms Leahy Edwards
 60 Kenilworth Rise
 Dedridge
 Lingsden
 EH54 5JL

Have a valid (Materially) Exemption and your GP or dentist a copy of your (Card).
 * Complete you can contact the helpline on 0300 339 339.
 * Work for the date we claimant, and you are eligible.
 * Guaranteed Credit, which is available on the date you claimant, and you are eligible.
 * You are eligible.

Elsworth Associates Ltd
 Certified to be a true copy of the original document and a true likeness of the client.
 Name: Raymond Baker FCA No: RVB00005
 Signed: *[Signature]*
 Date: 11.2.2026
Mark Smith