

Miss Lesly Edwards
60 Kenilworth Rise
Livingstone
Edinburgh
EH54 6JL

4th November 2025

Dear Lesly

Ref: Redress Scotland Application – Aiker Legal Ltd

Thank you for speaking with Michelle last week. I am writing to confirm the details you discussed and outline the next steps in support of your Redress Scotland application.

We understand that you were placed in care at approx. age 10 years old. This was through Dumfries and Galloway Social Services. You are now seeking to have your experience formally acknowledged through the redress process. You recalled being placed in:

- Crichton (Child & Adolescent Mental Health) at approx. aged 10 years old
- Lady Acher for approx. a year
- Oakbank in Aberdeen for approx. 3 years
- Kerelaw in Glasgow at approx age 15 for approx 1 year and couple of foster placements inbetween

We are here to support and assist you in preparing your application with care and dignity. Please note we cannot move forward unless you are actively engaged in the process. This means completing the necessary steps in the application process, responding to any follow-up requests and communications from our team.

We can confirm we are in receipt of copies:

- Client details and signed documents authorising us to act on your behalf
- A copy of your Saltire card for photographic ID
- A statement documents or records relating to your time in care
- Your preferred method of communication (e.g., phone, email, post) and any accessibility needs
- Proof Of Address – MHAP letter

To move forward with your application, we kindly ask you to provide the following:

- **Please could you confirm the telephone number & email address for Faryl**
- **Please could you confirm the telephone number & email address for Susie Ferns for the Supporting Statement**

Please could you send these details via our email address support@aikerlegal.org or as a text message/WhatsApp message, to 07984 815011.

I can now begin the process to reach out with SARs (subject access records – Data Protection) to the relevant authorities, agencies, care institution/charities, NHS and police records or court to gather information to support the completion and submission to Redress Scotland.

All information will be handled securely and in line with our data protection policies, including GDPR compliance.

Once we receive this information, we will begin assembling your application, including your care history timeline, supporting documentation, and survivor statement. We will ensure that all materials are reviewed with you before submission, and that you remain in control of the pace and content throughout.

Please advise us if there are any changes to your personal details, such as the following, so we can update your records for application purposes.

- Address
- Contact details – email or phone
- Bank details

If you would like to speak us further, or require any support with the above, please don't hesitate to contact us on 0203 004 6549 or via email at support@aikerlegal.org . We are here to support you every step of the way.

Kind regards

D. Bradshaw

Deanna Bradshaw
Aiker Legal Support