

Professor Soumen Sengupta
Director, Health and Social Care

Aiker Legal
DSAR-ATMR@aikerlegal.org

Our ref: DPA/WC/LC
Your ref:
Date: 10 February 2026

Dear Sirs

UK General Data Protection Regulation as supplemented by the Data Protection Act 2018 (GDPR)
Article 15 of the UK GDPR – Right of Access

Thank you for your request to exercise the above right of your client, Yvonne McCracken contained within the UK GDPR received by the Council on 15 December 2025 in which you ask for a copy of the following personal data:

Information held by Social Work Resources in relation to your client, Yvonne McCracken

The Council cannot give you any of this information because it does not have it. We have undertaken extensive searches within South Lanarkshire Record Centre and cannot locate any information within our information system.

However, I can confirm that the Mitchell Library have confirmed that they have located a match however file(s) have been issued out to Glasgow City Council:

Deposited by GCC SWD CARDROSS PARK, Cons 3403, box 5, loc S4803, 75Y-91/046 010477-DOB, MCCRACKEN YVONNE

Cons 2657, box 20, loc S3966, 75Y-90/211 010477-DOB, MCCRACKEN YVONNE

The Mitchell Library have also located the following potential file(s) which have been returned to North Lanarkshire Council:

Deposited by N LNK SWD AIRDRIE AO, cons 3115, box 12, 75Y-030774 8000090-SN, MCCRACKEN CHILDREN

Deposited by N LNK SWD AIRDRIE, cons 3938, box 19, 75Y-030774 8000090-SN, MCCRAKEN MARGARET AN

To that end, I would advise that you need to contact them directly with the view of gaining access to the information as they are the data controller and are the only people authorised to access the information. You can contact them at the following:

foi@glasgow.gov.uk

dataprotection@northlan.gov.uk

Council Offices, Almada Street, Hamilton ML3 0AA Phone: 0303 123 1008
Email: wendy.cranston@southlanarkshire.gov.uk



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Complaints

If you want to complain about the way we have handled your request, you can

- ask the Council's Data Protection Officer to assess and advise on whether the Council has complied with its obligations or
- contact the Information Commissioner and request her to investigate the position.

If you want the Council's Data Protection Officer to investigate, please send your complaint to:

The Data Protection Officer
Finance and Corporate Resources
South Lanarkshire Council
Floor 11
Council Offices
Almada Street
Hamilton
ML3 0AA

Alternatively, you can complain by email to dp@southlanarkshire.gov.uk

The Information Commissioner

If you want to complain to the Information Commissioner, there are more details on how to do so at the Commissioner's website at www.ico.gov.uk

Application to court

In addition to your right to complain to the DPO and/or the Information Commissioner, you can apply to court for it to determine whether the Council has, in the way that it has handled or responded to your request, has infringed your right of access. If the court decides that the Council has done so, it may order it, in order to ensure that it does comply with your right, to

- take steps specified in the order or
- refrain from taking steps specified in the order.

You should take your own independent legal advice about going to court.

Yours sincerely

Wendy Cranston
Team Leader (Performance, Governance and Planning)