

**From:** apply@redress-scheme.scot  
**Sent:** 23 February 2026 15:57  
**To:** Sam Morris | Aiker Legal  
**Subject:** RE: Yvonne McCracken - Application Part 1&3, signed declarations, survivor initial personal statement  
**Attachments:** Verifying your identity.docx; Yvonne McCracken 01.04.1977 further information letter.docx; Scotlands Redress Scheme - Process flowchart.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Good afternoon,

I am writing in regards to your client Yvonne McCracken's application to Scotland's Redress Scheme which was received on 17th February 2026.

I would like to confirm that we are working hard to ensure the application will be assigned to a designated case worker at the earliest opportunity.

In the meantime, we have reviewed the documentation received to date. Please find the attached letter which details the further information required and a flow chart which outlines the application process to share with your client.

You and your client can contact us on the details below if you have any questions or would like additional support.

Kind Regards

## Scotland's Redress Scheme

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If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: [apply@redress-scheme.scot](mailto:apply@redress-scheme.scot)

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

**From:** SamM@aikerlegal.org

**Sent:** 17 February 2026 15:23

**To:** <apply@redress-scheme.scot>

**Subject:** Yvonne McCracken - Application Part 1&3, signed declarations, survivor initial personal statement

Dear Redress Scotland Team,

I am writing to submit the initial components of a Redress Scotland application on behalf of a survivor of historical abuse in care.

Please find enclosed:

Application part 1 and signed declaration 10

Application part 3 and signed declaration 4

Initial personal statement

Applicant Details:

Yvonne McCracken

DOB: 01/04/1977

Flat 8, 37 Commercial Road, Glasgow, G5 0RG

We are currently in the process of finalising the remaining sections and supporting documents for this application, which will be submitted shortly as part of the full completion for our client above.

Should you require any clarification or additional documentation at this stage, please don't hesitate to let us know.

Warm regards,

Aiker Support

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