

**From:** apply@redress-scheme.scot  
**Sent:** 28 April 2026 14:55  
**To:** Support - Aiker Legal  
**Subject:** RE: Yvonne McCracken - APP462986

Good afternoon,

We acknowledge receipt of your undernoted email and attachments and can confirm additional documentation has been received via the portal.

Once this application has been allocated to a caseworker they will be in touch to discuss next steps in the process. Please be advised that we are currently allocating cases received in March 2025 but there has been a recent recruitment of caseworkers which we hope will assist in reducing wait times.

In the meantime, if you require any further information or clarification please do not hesitate to get in touch.

Kind regards,

Scotland's Redress Scheme

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If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)  
International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: [apply@redress-scheme.scot](mailto:apply@redress-scheme.scot)

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

**From:** support@aikerlegal.org  
**Sent:** 14 April 2026 15:50  
**To:** <apply@redress-scheme.scot>  
**CC:** <support@aikerlegal.org>  
**Subject:** Yvonne McCracken - APP462986 - Final Application Submission

Dear Redress Scotland Team,

Please find attached the pro forma, along with the final components of a Redress Scotland application, on behalf of a survivor of historical abuse in care.

Applicant Details:

NAME: Yvonne McCracken

Case Ref: APP462986

DOB: 01/04/1977

We can confirm our client does not have a terminal illness and has no relevant previous criminal convictions.

You will note that the certified documents are signed by the Post Office and their documentation cover letter has also been provided to note originals have been seen.

Please confirm whether the documents provided can now be presented to the panel for consideration.

Should you require any clarification, or additional documentation at this stage, please don't hesitate to let us know.

Kind regards, Rebekah,

Aiker Support

Aiker Legal Ltd

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Technology Park,

Wrexham,

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[www.aikerlegal.org](http://www.aikerlegal.org)

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