

V6.6_FICA_2104_13082025

Yvonne McCracken
FLAT 18
37 COMMERCIAL ROAD
GLASGOW
G5 0RG

SMITHS DIGITAL SIGNAGE

**Supply Address:** FLAT 18 37 COMMERCIAL ROAD GLASGOW G5 0RG

Payment reminder for your gas and electricity account

Dear MISS YVONNE MCCRACKEN

Just a quick reminder that your balance of £87.96 is due.

Next steps:

- Make a payment – see 'Ways to Pay' opposite for all your payment options, or
- Get in touch if you're struggling to pay - we can discuss alternative payment arrangements.

It's important to be aware that if you don't make a payment or set up a payment arrangement, we may apply additional charges for late payment (see table of additional charges overleaf).

Help and support with your payments

We understand that it's a challenging time. If you think you'll struggle to pay your bill in full and need some advice, please call us so we can work together to find the right solution for you. If you're having difficulty with household bills in general, you can also contact any free debt advice charity who will offer advice and support. Find out more overleaf.


Already made a payment?

If you've paid or have set up a payment arrangement in the last few days, then please accept our apologies for this letter.

Thanks for being a ScottishPower customer.

PAYMENT REMINDER

18th September 2025

Account number
1611 7697 566 **Action required****Outstanding debt:** £87.96
Due date: 18th September 2025**Ways to pay:**[scottishpower.co.uk/
makeapayment](https://scottishpower.co.uk/makeapayment)**Call free 24 hrs:**
0800 001 5115**Download and use our app****Switch to Direct Debit at**
[scottishpower.co.uk/
directdebitapply](https://scottishpower.co.uk/directdebitapply)**Here to help****For further support:**[scottishpower.co.uk/
helpingyou](https://scottishpower.co.uk/helpingyou)**0345 270 0700**

Monday to Friday: 9am - 5pm

Other ways to pay**Using the attached payment slip
(details on the reverse):**

- Send a cheque
- At any bank, Post Office or PayPoint outlet
- Telephone or online banking



We're founding members of Energy UK's Vulnerability Commitment, which aims to provide focused support for vulnerable households.