



from  
**Southern  
Water**

**Why are water bills going up?**

To keep up with inflation and rising costs, and deliver the things you've told us matter most, like cutting storm overflows, reducing leakage and making sure our water supplies are resilient for future generations, we need to increase our prices. From April 2025 the average water and wastewater bill will go up by around £4.30 a week (but the amount you pay will depend on how much water you use). Find out more at [southernwater.co.uk/bills](https://southernwater.co.uk/bills)



Visit our website for live chat or to log into your account  
[southernwater.co.uk/help](https://southernwater.co.uk/help)



**0330 303 0277**  
Weekdays - 8am to 6pm



Your customer number  
**22349855**



Your payment reference  
**0004 5183 65708**

MR JAMES REILLY  
62  
KENNEDY COURT  
STONEHOUSE DRIVE  
ST LEONARDS-ON-SEA  
TN38 9DH

Dear Mr JAMES REILLY,

Here's your latest bill based on readings from your meter. You currently pay by cash – see page two for your payment options.

**Meter reading**

Water used in cubic metres

**70 m<sup>3</sup>**

One cubic metre = 1,000 litres  
This is equivalent to: 11 baths, 31 (4 min) showers or 166 toilet flushes

Please see p. 2 for full details from your reading.

Your next meter reading is scheduled to take place by 28 Jan 2026

Previous bill's usage  
**23.00 m<sup>3</sup>**

**Charges**

Essentials Tariff

**£426.76**

Bill date  
**15 Aug 2025**

Billing period  
From: **25 January 2025**  
To: **18 July 2025**

Bill type  
**Metered - Cash**

Previous bill's charges  
**£71.41**

**Future payments**

Total payment of

**£47.00**

Due by  
**29 August 2025**

To pay your bill  
See how to pay on p. 2

Struggling to pay? See p. 4



**Water**

Period: 25 January 2025 to 31 March 2025

Variable Rate £1.958 x 26.20m<sup>3</sup> = £51.30

Standing Charge = £4.33

Period: 01 April 2025 to 18 July 2025

Variable Rate £2.753 x 43.70m<sup>3</sup> = £120.31

Standing Charge = £11.37

**Total Water £187.31**



**Wastewater**

Period: 25 January 2025 to 31 March 2025

Variable Rate £2.461 x 24.24m<sup>3</sup> = £59.1

Standing Charge = £7

Period: 01 April 2025 to 18 July 2025

Variable Rate £3.794 x 40.42m<sup>3</sup> = £153

Standing Charge = £19

**Total Wastewater £239**

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