

**From:** apply@redress-scheme.scot  
**Sent:** 27 October 2025 13:46  
**To:** Sam Morris | Aiker Legal  
**Subject:** John Collins DOB 13/4/1975  
**Attachments:** John Collins - Scotlands Redress Scheme - First Assessment letter.docx; Accessing your Records information sheet - Individually Assessed Payment.docx; Confirming your identity as part of Scotland's Redress Scheme.docx; Flowchart.pdf; Scotland's Redress Scheme - Survivor Application - Summary of Options - V1.0.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Good afternoon,

I am writing in regards to your client, John Collin's application to Scotland's Redress Scheme which was received on 22 October 2025.

I would like to confirm that we are working hard to ensure the application will be assigned to a designated case worker at the earliest opportunity.

In the meantime, we have reviewed the documentation received to date. Please find the attached letter which details the further information required and a flow chart which outlines the application process to share with your client.

You and your client can contact us on the details below if you have any questions or would like additional support.

Kind Regards

## Scotland's Redress Scheme

---

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: [apply@redress-scheme.scot](mailto:apply@redress-scheme.scot)

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

**From:** SamM@aikerlegal.org

**Sent:** 22 October 2025 15:00

**To:** <[apply@redress-scheme.scot](mailto:apply@redress-scheme.scot)>

**Subject:** John Collins - Application Part 1&3, signed declarations, survivor initial personal statement

Dear Redress Scotland Team,

I am writing to submit the initial components of a Redress Scotland application on behalf of a survivor of historical abuse in care.

Please find enclosed:

Application part 1 and signed declaration 10

Application part 3 and signed declaration 4

Initial personal statement

Applicant Details:

John Collins

DOB: 13/04/1975

11 Auchentiber Place, KA3 6BG

We are currently in the process of finalising the remaining sections and supporting documents for this application, which will be submitted shortly as part of the full completion for our client above.

Should you require any clarification or additional documentation at this stage, please don't hesitate to let us know.

Warm regards,

Aiker Support

Aiker Legal Ltd

4a Edison Court, Elice Way,

Technology Park,

Wrexham,

LL13 7YT

0203 004 6549

[www.aikerlegal.org](http://www.aikerlegal.org)

SRA number: 8004747

Disclaimer: This e-mail is intended solely for the person to whom it is addressed and may contain confidential or privileged information. If you have received it in error please notify us immediately and destroy this e-mail and any attachments. In addition, you must not disclose, copy, distribute or take any action in reliance on this e-mail or any attachments. Any views or opinions presented in this e-mail are solely of the author and do not necessarily represent those of Aiker Legal Limited. E-mail may be susceptible to data corruption, interception, unauthorised amendment, viruses.