



Motability Operations Ltd
410 Bristol Business Park
Bristol
BS16 1EJ
motability.co.uk

Mr Donald Stewart
9 Felton Street
GLASGOW
G33 3BQ

000004



307 A00003

Customer Reference Number: 47120521
Car Registration Number: SD23UJS

27 December 2025

Dear Mr Stewart

Getting your next car

We're writing to let you know that your lease will end on 14 April 2026.

It's just over three months before you're due to hand back your current car, but before you can order your next car, we need you to resolve the following **date(s)**:

Elsworth Associates Ltd
Certified to be a true copy of the original
document and a true likeness of the client.
Name: Raymond Baker FCA No. RVB00005

Signed:
Date: 18/12/2025

Outstanding Debt

Our records show there is an outstanding debt on your account which is now overdue. To bring your account up to date, you can make payment using one of the following methods.

To pay by cheque: Cheques should be made payable to 'Motability Operations Ltd' and include your Customer Reference Number and vehicle registration on the back. Please then send to Accounts Payable, Motability Operations Ltd, Building 410 Bristol Business Park, Bristol, BS16 1EJ.

To pay by card: We accept credit or debit card payments over the phone. Please contact our Customer Accounts team by calling 020 7654 4642.

If you do not pay this by the end of your lease, and you qualify for a payment such as the Good Condition Payment, we'll use this to help pay the outstanding debt.

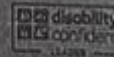
Once this is resolved, you'll be able to order your next car from 13 January 2026, or now if you're in an extended lease.

Important Updates for Your Next Lease

As part of your renewal with us, please note a few upcoming changes. From 1 October 2025, new applications will include a standard insurance excess of £250 and a windscreen replacement excess of £100. Excess amounts can vary by driver depending on age, claims and driving history, so yours may differ. Visit motability.co.uk/excess or refer to your new insurance booklet to learn more.

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