

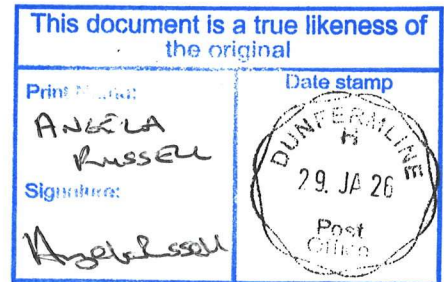
11th December 2025

Your account number:

5959 6130 028



Mr Martin Brolly
50 Earn Court
Alloa
FK10 1PT
31600/02NB30BDL00134/2/022386



for your energy supply: 50 Earn Court, Alloa, FK10 1PT

Energy prices are changing from January 2026

Martin Brolly,

January, Ofgem is making a small change to the energy price cap but Pay As You Go is still our cheapest way. The actual change to what you pay will depend on how much energy you use. We're here to help, and there are ways we can support you to keep your energy costs down.

See a full breakdown of your new prices and what this means for your energy costs on the next page.

You could save on your energy bills

Washing Machine Weekends¹

Learn how to take advantage of half-price electricity² every Saturday and Sunday from 11am to 4pm. So, the more you use your washing machine, tumble dryer, or other electrical appliances during those times (instead of other times), the more you could save.

You're already saving more on your energy bills with My ScottishPower

With My ScottishPower⁵ you're already earning points every three months just for being a customer, and through our app you'll be able to watch your points grow. Whether you redeem them now or save them up for later, every point earned can help to lower your energy bills.

How will the new prices be updated on your meter(s)?

New prices will update automatically on 1st January. From this date you may need to top up more often or add more money each time you top up to cover these new prices.

What can I do if I need extra help?

Additional information about the help and support we can offer is on page 4. If you think you'll struggle to pay your bill, we're here to help, so please let us know as soon as possible, we can discuss options with you. Find out more at scottishpower.co.uk/affordability

Continued on overleaf...