



**Royal Bank
of Scotland**

Financial Health & Support
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MR DAVID JACKSON
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G42 8SS

This document is a true likeness of the original

Print Name: <i>David Jackson</i>	Date: 16 JAN 2026
Signature: <i>[Signature]</i>	Post Office



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19 November 2025

Telephone: 0800 161 5987 (Free phone)

Dear Mr Jackson,

You've gone over your credit card limit - here's what you need to do

We've noticed you've gone over the credit card limit on your account 5520855001977344. We've included a summary of your account below:

Amount over limit: £19.46
Your credit limit: £2,800.00
Your balance: £2,819.46

Until you make a payment, you shouldn't use your credit card.

Let's get you back on track

If your account is now back within its limit and you have made a payment, thank you. If not, here's how to put this right. Pick one of the two options below.

1. I can make the payment now

That's great. Choose how you'd like to pay:

- **The easiest way to pay is through your mobile app:**

1. Log into the Royal Bank of Scotland app (don't have the app? Download it at your app store)
2. Click on your Credit card account
3. Click 'make a payment'

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