

Sam Morris

From: apply@redress-scheme.scot
Sent: 21 October 2025 15:31
To: Support - Aiker Legal
Subject: Lisa Cowan - 29.05.1966
Attachments: Lisa Cowan - 29.05.1966 - Receipt of Application - further information letter.pdf; Scotlands Redress Scheme - Accessing your Records information sheet - Individually assessed payment - final.pdf; Scotlands Redress Scheme - Process flowchart - final 1200625.pdf; Scotland's Redress Scheme - Survivor Application - Summary of Options - Download version.pdf; Scotlands Redress Scheme - Confirming your identity as part of Scotland's Redress Scheme Information.pdf

Good afternoon,

Thank you for your application for Scotland's Redress Scheme in relation to your client Lisa Cowan. Please find the attached letter which details the next steps in your application process.

A 'summary of options' has been attached. This document is sent to all applicants and legal representatives and includes information about some of the key rights.

We would like to reassure you that we are working hard to ensure the application will be assigned at the earliest opportunity.

You can contact us, at any point in the application journey, to speak with the case worker and discuss the application.

Kind regards,

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: apply@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

From: support@aikerlegal.org

Sent: 15 October 2025 15:01

To: <apply@redress-scheme.scot>

CC: <support@aikerlegal.org>

Subject: Lisa Cowan - Application part 1 & 3, Signed Declarations and Personal Statement

Dear Redress Scotland Team,

I am writing to submit the initial components of a Redress Scotland application on behalf of a survivor of historical abuse in care.

Please find enclosed:

Application part 1 and signed declaration 10

Application part 3 and signed declaration 4

Care setting initial statement

Applicant Details:

Full Name: Lisa Cowan – (another name Lisa Panzica)

DOB: 29/05/1966

Address: 46 Cornwall Road, Droylsden, Manchester, M43 7PR

We are currently in the process of finalising the remaining sections and supporting documents for this application, which will be submitted shortly as part of the full completion for our client above.

Should you require any clarification or additional documentation at this stage, please don't hesitate to let us know.

Warm regards,

Arnella Williams-Baker

Aiker Support

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