

21 May 2026

Dear Mr Rowley,

Thank you for completing your Individually Assessed Payment application for financial redress through Scotland's Redress Scheme. Redress Scotland received your application on 27 April 2026. Three panel members met to consider your application on 20 May 2026.

As the panel appointed to consider your application, we are asking for further information. The reason for asking these follow up questions is to make sure we clearly understand what happened to you whilst you were in care so we can fully assess your application and reach an appropriate decision.

This is specifically in relation to your medical records and interactions with your GP.

Whilst the answers to these follow up questions would help us to make the most appropriate decision on your application, you may not know the answer to some or all of these questions. If there are any questions that you cannot answer, or that you do not want to answer, you can choose not to. We recognise that these questions could be sensitive in nature.

If you cannot or do not want to answer the questions, we will make a decision based on the information you have already provided.

A panel will meet again to consider any new information you want to or are able to provide.

Questions from Redress Scotland panel members

In order for us to fully consider your application, please answer the following questions. Please be specific, giving as much detail as you can.

You may find some or all of these questions difficult and upsetting. You may want to get support from a trusted friend or family member, a solicitor, or an existing support network, before you go on to read the questions. You may also wish to contact your Scottish Government case worker before you continue.

Your solicitor stated within your application that you had received your medical records but you are unable to locate them. Your solicitor explained that your GP would not resend a copy of the medical records to them as they had been provided before.

- Would you be able to make a direct request to your GP for a further copy of your medical records and provide these records to the panel?

You told the panel that you have “a few scars ... and I still have a bump on the back of my head”.

- Can your GP provide a letter/report outlining the scars and injuries that they are aware of and the time period or incidents these injuries relate to?

Answering the questions

There is not an expectation that you would have to provide all pieces of supporting information requested. The panel would be satisfied with one, or more, pieces of supporting information from those suggested above, which confirms the injuries referred to in your application.

Your Scottish Government case worker will be in touch with you to see if you need any help to answer the questions. You may also want to ask a trusted friend or family member, a solicitor, or an existing support network to help you.

Next steps

Please reply to the Scottish Government Redress team, in writing, with your answers, or to notify that you cannot or do not want to give any further detail. Any additional information will be submitted to Redress Scotland and included with your original application.

Once we receive your response through the Scottish Government Redress team, we will come back together to consider the next steps in making a decision on your application.

Yours sincerely



James Mollison
Panel Chair
Redress Scotland



Claire Breen
Panel Member
Redress Scotland



Marcia Samuels
Panel Member
Redress Scotland