

David Rowley
15 Bryans Avenue
Dalkeith
Midlothian
EH22 4RX

Thursday 21 May 2026

Follow-up questions about your application

Dear David,

I hope you are well.

Redress Scotland have carefully looked at your application and are asking for further information. Included with this letter, is a letter from Redress Scotland with some questions for you. You will see they are looking for more detail regarding supporting information.

We will send Redress Scotland your response so that they can consider any additional information you are able to give them.

What to do next

Please provide your written response by post or email:

Post

Redress
PO Box 24209
EDINBURGH
EH7 9GT

Email

lisa.53@redress-scheme.scot / apply@redress-scheme.scot

Please get in touch if you have any questions about this. You can also reach me by phone:

Phone

0808 175 0808 (freephone)
+ 44 131 297 6500 (international)

Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays).



There is an answering machine at other times, and if you leave a message I will get back to you as soon as I can. I know how important this is for you and will make sure I call you back as quickly as I can

You can also contact the **Redress Emotional Support Helpline** on 0800 2118403 where you can leave a message and someone will get back to you as soon as possible.

Best wishes,
Lisa