



Outlook

Data Protection (DP) - SAR25/26 - 394/Redress - NRS-DP-2025-962

From dpa@gov.scot <dpa@gov.scot>

Date Thu 27/11/2025 15:54

To dsar-atmr@aikerlegal.org <dsar-atmr@aikerlegal.org>

Cc dpa@gov.scot <dpa@gov.scot>; dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>

Your Ref: NA
Our Ref: SAR25/26 - 394/Redress

Dear Sir/Madame

SUBJECT ACCESS REQUEST

I am writing to you regarding your email dated 29 October 2029, making a request for personal information on behalf of your client, Helen Mullen (Marshall).

The Scottish Government do not hold all files in relation to all schools and residential homes and as a result of our searches, I can confirm that we have been unable to locate any documentation based on the information you have provided.

I appreciate that this will be disappointing for your client. However, National Records Scotland will respond to you directly to inform you of the results of the search of their records and may be also in the position to provide details of other public bodies who may hold information relating to your request.

If you are not happy with this outcome and wish to make a complaint, please contact the Scottish Government's Data Protection Officer in the first instance

Data Protection Officer
Victoria Quay
EH6 6QQ
dataprotectionofficer@gov.scot

If, following this review, you still have concerns about the way your data has been handled you can write to the UK Information Commissioner's Office – the regulator for data protection in the UK – at the following address:

Information Commissioner's Office
Wycliffe House Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113 (local rate) or 01625 545 745

You may also find their website <http://www.ico.org.uk/> a useful source of information.

Yours sincerely

Linda

Linda Martin | Information Assurance and Data Protection Branch

Digital Citizens Unit | Digital Directorate | Scottish Government

~~M1 Spur | Saughton House | Broomhouse Drive | Edinburgh | EH11 3XD~~



Please note my workings days are Thursday and Friday

From: Linda Martin <Linda.Martin2@gov.scot> **On Behalf Of** Data protection and information assets Mailbox

Sent: 30 October 2025 09:24

To: DSAR-ATMR <DSAR-ATMR@aikerlegal.org>

Cc: Data protection and information assets Mailbox <dpa@gov.scot>

Subject: Data Protection (DP) - SAR25/26 - 394/Redress - NRS-DP-2025-962

Your Ref: NA

Our Ref: SAR25/26 - 394/Redress

Dear Sir/Madame

SUBJECT ACCESS REQUEST

I refer to your letter to National Records Scotland requesting a search of records in relation to your client, Helen Mullen.

NRS have passed your request to the Information Assurance and Data Protection team at the Scottish Government to enable a search of records held by the Directorate for Children and Families to be conducted.

All personal information will be accessible to you unless that information is covered by an exemption under data protection laws. In carrying out your request information will be shared with relevant business areas where necessary to ensure a complete return.

The one calendar month period allowed for response to your request will expire on 28 November 2025.

Yours sincerely

Linda

**Linda Martin | Information Assurance and Data Protection Branch
Digital Citizens Unit | Digital Directorate | Scottish Government**

~~M1 Spur | Saughton House | Broomhouse Drive | Edinburgh | EH11 3XD~~



Please note my workings days are Thursday and Friday

From: DSAR-ATMR <DSAR-ATMR@aikerlegal.org>

Sent: 29 October 2025 08:13

To: NRS : Data Protection <dataprotection@nrscotland.gov.uk>; dataprotection@west-dunbarton.gov.uk; accesstomyrecords@aberdeenshire.gov.uk; Data Protection (SW) <dataprotection@sw.glasgow.gov.uk>; safeguarding@quarriers.org.uk; data.protection@argyll-bute.gov.uk; dpo@eastdunbarton.gov.uk <IMCEAMAILTO-dpo+40eastdunbarton+2Egov+2Euk@GBRP123.PROD.OUTLOOK.COM>

Subject: Data Protection (DP) - SAR25/26 - 394/Redress - NRS-DP-2025-962

Dear Sirs

Client: *Helen Mullen*

Date of Birth: *31/01/1964*

[Previous Names (if applicable): *Helen Marshall*

Mother's name (including any maiden name): *Christine Marshall (Gordon)*

Father's name: *William Marshall*

Siblings: *Margaret Marshall, Sheila Marshall- 14/08/, William Marshall, Christine Marshall, Angela Marshall, James Marshall (client does not know his sibling's DOB)*

Address before care or area lived: *Clydebank Area*

We refer to the above and confirm we are instructed in respect of a Redress Scheme application.

Please be advised that we are writing to the you in order to obtain the following information. As part of our client's application to the Redress Scheme Scotland, he advised us that he was within:-

Approximate Dates in Care: *1971*

Institution(s): *Client believes she was sent to Murdoch Home, Quarriers Home, Whitecrook Home, Dunoon Care home*

We are seeking to obtain records confirming this in support of his application to the Redress Scheme.

Please find attached a signed mandate on behalf of our client authorising the release of this information. If you require any further information, please do not hesitate to contact our office.

Yours faithfully,

Aiker Legal Ltd
4a Edison Court, Elice Way,
Technology Park,
Wrexham,
LL13 7YT

 0203 004 6549

 www.aikerlegal.org

SRA number: 8004747

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