

Diane Patrick,
191 Oxbang Road
Grangemouth
FK3 9ES

Dear Diane,

Re: Aiker Legal Ltd – Redress Application

Thank you for speaking with me last week. I am writing to confirm the details we discussed and outline the next steps in support of your Redress Scotland application. You are now seeking to have your experience formally acknowledged through the redress process.

From our discussion, I understand that you were placed in care at approx. age **8** through **Edinburgh** Social Services. You recalled being placed in:

- **Foster Care - Livingstone**
- **Foster Care**
- **Hawthorne**

We are here to support and assist you in preparing your application with care and dignity. Please note we cannot move forward unless you are actively engaged in the process. This means completing the necessary steps in the application process, responding to any follow-up requests and communications from our team.

We can confirm we are in receipt of the following:

- Client details and signed documents authorising us to act on your behalf
- A copy of your photographic identification – **Saltire Card**
- A personal statement relating to your time in care
- Proof Of Address from the last 3 months – **NHS Letter**

So that we may move forward with your application, we kindly ask you to provide the following information as soon as possible:

- **Bank Statement**

This is required by Redress as a form of Identification to ensure any awards made are going to yourself only. We do not need to see any transactions, just your name as the account holder, the name of the bank and your sort code and account number for any award to be paid in to.

If you have WhatsApp on your phone, please take a full, clear photo of this document then send via WhatsApp to 07984 815011 (or text it to us). It can also be attached to an email and sent to support@aikerlegal.org

You have nominated **Amanda Patrick** as your beneficiary. Please ensure you inform us if their contact details change, or you wish to change to another person.

We've begun the process of reaching out for subject access records – Data Protection to the relevant authorities, agencies, care institution/charities, NHS and police records or court to gather information to support the completion and submission of your application to Redress Scotland.

All information will be handled securely and in line with our data protection policies, including GDPR compliance.

Once we receive this information, we will begin assembling your application, including your care history timeline, supporting documentation, and survivor statement. We will ensure that all materials are reviewed with you before submission, and that you remain in control of the pace and content throughout.

Please advise us if there are any changes to your personal details, such as the following, so we can update your application records.

- Name / Address
- Contact details – email or phone
- Bank details

If you would like to speak with us further, or require any support with the above, please don't hesitate to contact us on 0203 004 6549, 07984 815011 (we are unable to accept incoming phone calls on this mobile number) or via email at support@aikerlegal.org . We are here to support you every step of the way.

Kind regards

Rebekah Ditcher,
Aiker Legal Support