



Outlook

Scotland's Redress Scheme

From apply@redress-scheme.scot <apply@redress-scheme.scot>**Date** Wed 2026-08-19 4:43 PM**To** Support - Aiker Legal <support@aikerlegal.org> 3 attachments (613 KB)

Scotland's Redress Scheme - Receipt of Application from your Solicitor.docx; Verifying your identity - Application received from Solicitor.pdf; Scotland's Redress Scheme - Survivor Application - Summary of Options - Download version.pdf;

Good afternoon,

Thank you for your application for Scotland's Redress Scheme in relation to your client Edward Hart.

Their application reference number is: APP160589.

Please find the attached letter which details the next steps in the application process.

A 'summary of options' has been attached. This document is sent to all applicants and legal representatives and includes information about some of the key rights.

I would like to reassure you that we are working hard to ensure the

application will be assigned at the earliest opportunity.

You can contact us, at any point in the application journey, to speak with a case worker and discuss the application.

Kind regards,

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: apply@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.