



**Changing childhoods.  
Changing lives.**

FAO Rebekah  
Aiker Legal Ltd  
4a Edison Court  
Elice Way  
Technology Park  
Wrexham  
LL13 7YT

**Making Connections  
Records, Counselling & Support Service**  
140 Balaam Street  
London E13 8RD

**Tel:** 020 8552 1004  
**Email:** makingconnections@barnardos.org.uk  
**Web:** www.barnardos.org.uk

22<sup>nd</sup> January 2026

Dear Rebekah,

Re: William Reid – DOB: 19.03.1963

Further to our communications on Thursday 16<sup>th</sup> December, I am pleased to enclose the Barnardo's childcare records for William Reid, which were written prior to, and whilst he was resident in Thorntoun. I apologise for the slight delay in getting this sent through, but I have only just returned from sick leave. My colleague sent an email last week to let you know.

In accordance with the Data Protection Act 2018, we are required to remove and personal information relating to third parties. Personal information regarding William's siblings, parents and grandparent as well as names of other children in care, have been redacted. Where redactions have been made, I have deleted the relevant text and inserted the words "3<sup>rd</sup> party information" so that you and William know whose information was removed.

The original documents were scanned onto microfilm, and so the quality can vary. Some pages are less clear and as a result may be difficult to read, but please be assured, I have looked for the best copies on our system.

We hold some original school reports, which we agreed I will send through to your office by post.

When working directly with a care experienced person, I always explain that the records were not written with the expectation that they would ever read them, they were written for the organisation. Words were not always chosen carefully or with sensitivity and language used at the time the records were written is not what we would use now. Reading records may bring back memories and emotions from childhood and as such, can be difficult to read.

Please can you let William know that he is welcome to get in touch with me for support, or to talk through any queries he may have. This support is on offer to him for whenever he may need it, now, or in the future.

**Patron:** Her Majesty The Queen  
**President:** Natasha Kaplinsky OBE  
Barnardo's (a company limited by guarantee).  
**Registered Office:** Barnardo House, Tanners Lane, Barkingside Ilford, Essex IG6 1QG.  
Registered No. 61625 England. Registered Charity Nos. 216250 and SC037605

Continued.../

His records include:

- Index card
- One hundred and seventy-four pages of file material, which includes copies of the school reports which will follow by post.
- An abbreviation guide in case there are abbreviations which are not clear.

The link to the folder is included in my email.

Please see below a link to the Care Leavers Association, which can offer guidance and support to people who have been in care:

[Care Leavers Association](#)

**You have until the 21<sup>st</sup> February to access the records**, after this date the link expires. Please get in touch if you experience any issues with the link.

If we at Barnardo's can be of further assistance, please do not hesitate to get in touch with me.

Warm regards,



**Karla O'Neill** (she/her)

Access to Records Project Worker

**Barnardo's Making Connections**

140 Balaam St, Plaistow, London E13 8RD

**Office:** 0208 552 1004

**Email:** [karla.oneill@barnardos.org.uk](mailto:karla.oneill@barnardos.org.uk)

I work part-time, Tuesday – Thursday.



**Changing childhoods.  
Changing lives.**